



Soni Begum

Date of birth: 03/08/1997 | **Nationality:** Indian | **Gender:** Female |

Phone number: (+971) 0586700918 (Mobile) | **Phone number:**

(+356) 77946147 (Mobile) | **Email address:** sonibegum5757@gmail.com |

Email address: simranrelan1796@yahoo.com |

Address: Flat Number : 202 , Brown Building , , 31 Corniche Road, Ras Al Khaimah , 00000, Dubai, United Arab Emirates (Home)

● EDUCATION AND TRAINING

2019 – 2020 Punjab, India

SENIOR SECONDARY Punjab state board of school Education

Address 11068, Punjab, India

2018 – 2019 Punjab, India

MATRICULATION Punjab state board of School Education

● WORK EXPERIENCE

11/05/2021 – CURRENT Dubai, United Arab Emirates

RESTAURANT WORKER BURGER KING

- Welcome and greet customers upon arrival.
- Ensure high levels of customer satisfaction through excellent sales service
- Maintain outstanding store condition and visual merchandising standards
- Ascertain customers' needs and wants
- Recommend and display items that match customer needs.
- Keep up to date with product information.
- Accurately describe product features and benefits.
- Follow all companies policies and procedures

26/09/2016 – 31/03/2020 Punjab, India

CREW MCDONALDS

- Provide excellent customer services.
- Greet customers and present menus.
- Make suggestions based on their preferences.
- Take and serve food/drinks orders.
- Up-sell when appropriate.
- Arrange table settings.
- Keep tables clean and tidy at all times.
- Ensure high levels of customer satisfaction through excellent sales service
- Keep up to date with product information
- Accurately describe product features and benefits.
- Follow all companies policies and procedures
- Deliver checks and collect payments.

● LANGUAGE SKILLS

Mother tongue(s): **HINDI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B1	B1	B1	B1	C2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DIGITAL SKILLS**

Microsoft Word | Social Media | Google Drive | Zoom | Microsoft Office | GPS | Google map

● **ADDITIONAL INFORMATION**

PASSPORT

15/12/2017 – 14/12/2027
Passport Number : R7936699
