




AKBAR BIN OSMAN

PERSONAL INFORMATION

-  Hyderabad
-  +971559387632
-  akbarbin997@gmail.com

SKILLS

- Good communication skills
- Hard working
- Trustworthy
- Reliable
- Understanding instructions
- Minimum supervision
- Learning
- Adapting to challenge
- Inventory management
- Data analysis
- Proficiency in inventory management software
- Cross-functional collaboration
- Supplier relationship management
- Inventory auditing
- Warehouse layout optimization
- Stock accuracy improvement
- Inventory shrinkage reduction
- Space utilization maximization
- Inventory holding cost

LANGUAGES

English:

Hindi:

Telugu:

SUMMARY

Experienced Department Manager with a proven track record of consistently achieving sales targets and enhancing customer satisfaction at BIG BASKET. Demonstrated expertise in inventory management and cost analysis during tenure as INVENTORY /TL/C&A at ZUDIO (Trent Limited), successfully reducing costs and optimising stock accuracy. Skilled in IT management, support ticket ownership, and system performance monitoring from experience at OPTUM. Adept at managing cash transactions, multilingual customer service, and meeting service quality targets as INCHARGE at PROFESSIONAL COURIER. Core competencies include cross-functional collaboration, supplier relationship management, data analysis, and proficiency in inventory management software. Career goal: to leverage extensive experience in operations and inventory management to drive efficiency and growth in a dynamic organisation.

EXPERIENCE

Department Manager, 08/2023 - 11/2024

BIG BASKET - Hyderabad, India

- Consistently achieved or surpassed sales targets.
- Engaged with online seller communities to share insights and adopt best practices, improving business operations.
- Offered warranties and coupons to increase customer satisfaction and develop long-lasting relationships.

INVENTORY /TL/C&A, 12/2019 - 05/2023

ZUDIO (Trent Limited) - Hyderabad, India

- Conducted cost analysis on inventory holding, proposing strategies to reduce costs without impacting service levels.
- Recycled slow-moving products and removed delisted products from company inventory and storage.

INCHARGE, 10/2017 - 10/2018

PROFESSIONAL COURIER - Hyderabad, India

- Managed cash transactions and accurate change for cash-on-delivery services, enhancing customer trust.
- Unloaded and delivered items safely using hands or equipment to prevent damage, spoilage or loss.
- Spoke to customers in multiple languages to resolve problems and answer questions.
- Achieved service time and quality targets.

IT Management, 09/2016 - 09/2017

OPTUM - Hyderabad, India

- Owned support tickets using IT management system Impulse for assigning and escalating.
- Monitored system performance and reported recurring problems to IT management.
- Documented all deployment activities, creating detailed reports for IT management and audit purposes.

EDUCATION

Degree: BA

Secondary School Level

ITI: Electronics Mechanic

CUSTOM SECTION

08/08/27

PERSONAL INFORMATION

- Passport Number: P7061149
- Date of birth: 06/16/97
- Gender: Male
- Nationality: Indian
- Hyderabad, India

DISCLAIMER

I hereby declare that above mentioned particulars are true to the best of my knowledge and belief.