# SEYYAD ALI K

Dubail , UAE 6009 | +971 54 497 4675 | seyyadali45@gmail.com

## Summary

Experienced Retail Sales Associate and Shop Manager with a proven track record in enhancing customer relationships and boosting sales. Demonstrated expertise in managing stock levels, visual merchandising, and organising in-store events. Adept at handling daily transactions, billing, and implementing effective sales strategies. Strong skills in communication, customer service, problem-solving, and attention to detail. Career goal: to leverage extensive retail experience to drive sales growth and improve customer satisfaction in a dynamic retail environment.

# Experience

## Retail Sales Associate

## Lulu Hypermarket. LLC (karama)

- Built lasting customer relationships to enhance repeat sales
- Managed stock levels on the shop floor, promptly restocking items to maintain store presentation.
- Participated in visual merchandising, arranging displays to attract customer attention and boost sales.

#### Shop Manager

#### Mobile point

- Managed daily transactions as cashier
- Managed billing section from 2016 to 2017
- Directed stock intake and supervised shop management from 2018 to 2022
- Organised in-store events to boost foot traffic and promote new product launches
- Enhanced shop performance through effective sales strategies

## Skills

- Communication
- Sales skills
- attention to detail
- Problem solving
- Creativity

- Coustomer service
- Active Listening
- Computer literacy
- Interpersonal Communication
- Cash handling accuracy

## Education

## Vocational Higher Secondary Education MRRTV: Electronics BNV VHSS Thiruvallam

## Languages

Malayalam: First language			
English:	C1	Hindi :	B2
Advanced		Upper intermediate	
Tamil :	C2		
Proficient			

# Hobby and interests

- Photography
- Video editing
- Art

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03/2016 to 06/2022

06/2012 to 08/2014

Thiruvananthapuram Kerala

Thiruvananthapuram, India

07/2022 to 08/2024

Dubai, UAE