

Sajan Sharma

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OBJECTIVE

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

EXPERIENCE

2018 -2019

· Sales associate

Big Bazar (Pantaloons)

Responsibilities: Greetings Customer, Assisting customer related to the products, Helping with order and payment, KPI performance on monthly basis, Adhering to Company SOP and policy, Merchandise of Product based on Consumer behaviour.

2019 -2022

Project Supervisor

Siliguri Greater Lions Eye Hospital

Responsibilities: Administration of the Clinic Operation, Handling eye health project, Co ordination with different organisation, reporting on daily and monthly basis, Data Entry in CRM, Optical Store sales, Billing, Refering patients to designated Chambers, Following up with post operated patients, Counseling.

Nov 2022

- Present

Customer service.

Global village, Dubai

Duties include: Working in Standard operating Procedure, Providing Safety, Standard and Service to the guest, insuring height, weight and the ride instructions to Guest, Breifing with managers, Solving Guest queries, postive interaction with staffs and team, attending different training with department like HSE, Carnaval and Management.

EDUCATION

2019

· Bachelor's in Arts

University of North Bengal

SKILLS

Certificate in computer applications, Tally Graduate(Erp9)

80%

ACTIVITIES

Singing, Treking, Gardening, Cooking, Indoor games.

LANGUAGES

· English, Hindi, Nepali

PERSONAL DETAILS

Date of Birth : 25/07/1998Marital Status : Single

• Nationality : Indian