

PAWAN KUMAR

King Faisal, Sharjah

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OBJECTIVE

Driven sales associate focused on achieving excellent sales results through impeccable customer service. Training staff to an equally high standard to optimise customer experience and maximise profits. Proven success in constantly exceeding personal and team KPI's.

EXPERIENCE

Airplaza Retail Holding Pvt Ltd

10/03/2019 - 15/10/2022

CASHIER

Scan goods and ensure pricing is accurate.

Collect payments whether in cash or credit.

Issue receipts, refunds, change or tickets.

Redeem stamps and coupons.

Resolve customer complaints guide them and provide relevant information.

Track transactions on balance sheet.

Airplaza Retail Holding Pvt Ltd

16/10/2022 - 01/10/2023

LOGISTICS INCHARGE AS A MANAGEMENT STAFF IN FMCG

Maintain accurate records of inventory levels and stock movement.

Receive,inspect,and verify incoming shipments and ensure all items are properly labeled and stored.

Ensure the store is clean, organized,and well maintained at all time.

Prepare items for shipment or delivery to customers.

Order new inventory and supplies as needed.

Make a separate register for all goods.

Taking care of damage and expiry.

Manage the logistics staff and coordinate scheduling and workloads.

To ensure a smooth issue of material to the issue department.

EDUCATION

Himachal Pradesh University Of Shimla

June, 2014 To 2017

B. COM (commerce)

A+ / 75%

Govt. Senior Secondary School Hatgarh

March 2012

Higher Secondary School (commerce)

B

TECHNICAL SKILLS

MS Word , Excel

SAP (POS)



PERSONAL DETAILS

Date of Birth : 18/02/1995

Marital Status : Single

Nationality : Indian

Passport : X9759985

Gender : Male

Place : Sharjah

Passport Expiry Date : 08/08/2033

Visa Status : Visit Visa

Visa Expired : 10 Dec, 2023

SKILLS

Consultative sales



Retail operating standards product demonstration.



Retail inventory management



Customer service training



LANGUAGES

English

Hindi

INTERESTS

Traveling

Bike Riding

Listening music

E- Mail

Internet