



MUHAMMED RAFI

OBJECTIVE

To enhance my professional skills, capabilities and knowledge in an organization which recognizes the value of hard work and trusts me with responsibilities and challenges.

EXPERIENCE

- **Abu faras trading,bahrain**
March 2018 - July 2023
Sales executive
 - Maintained an in-depth knowledge of store products by providing suitable recommendations to customers when needed
 - Addressing Customer concerns and inquiries as well as resolving customer complaints
 - Demonstrated a commitment to customer satisfaction and consistently met or exceeded sales goals .
 - Collaborated with the marketing team to enhance brand visibility and increase sales.
 - Assisted in training and mentoring new team members.
 - Maintaining long-lasting relationships with existing customers through exceptional after sales service.
- **Sanjari footwear,koyilandi,kerala,india**
2015 - 2018
Sales associate
 - Maintained store appearance and ensured product availability for customers.
 - Participated in sales training programs to improve product knowledge and sales skills.

EDUCATION

- **Central board of secondary education**
2013
SSLC
- **Kerala HSE**
2015
Higher secondary education
- **Calicut university**
2018
Bachelor of Computer Application
Uncompleted

CONTACT

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SKILLS

- Sales
- Team building
- Problem solving
- Cash handling

LANGUAGES

- English
- Hindi
- Arabic
- Malayalam

PERSONAL DETAILS

- Date of Birth : 23/07/1997
- Marital Status : Single
- Nationality : Indian
- Religion : Islam
- Passport : N9938960
- Gender : Male