CONTACT

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OBJECTIVE -

Dedicate to achieve and exceed customer expectations while ensuring maximum safety to customers, Adept with good interpersonal communication skills to provide exceptional customer service

EXPERIENCE -

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Waitress

Dream Palace Hotel ajman

- Provide a heart felt welcome to guests and attend there inquiries
- Maintain customer happiness and satisfaction
- Served food and beverages going extra mile to deliver customer service
- Completing serving duties and maintaining tables and orderly of the place

· Cashier part time

Lulu hypermarket

- · Manage transactions with customers using cash registers
- Scan goods and ensuring pricing is accurate
- Collect payments whether in cash or payment cards
- Issues receipts, refunds, change or tickets
- Redeem stamps and coupons
- Cross sell products and introduce new ones

· Assistant sales associate

Lulu hypermarket

- Served customers by helping them to select products
- · Respond to customer questions about merchandise
- Sharing product knowledge
- · Greeting customers in a welcoming manner
- Sharing product knowledge

EDUCATION

· Zabeel International institute

Customer service

· High school diploma

SKILLS -

- · Customer service
- Good communication skills
- · Time management
- Teamwork
- · Attention to detail
- Mult tasking
- Creativity

LANGUAGES

- English
- Luganda