# ELVIS NJOROGE THUKU



## Contact

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**•** 1192-00900

### Skills

Communication skills 80%
Customer service
Management skills
Problem solving skills
Active listening skills

## **Achievements & Awards**

Contributing to good customer services Increasing sales for the company Identifying and solving complex problems

## Languages

English Kiswahili

## **OBJECTIVE**

Friendly and outgoing Server with a passion for hospitality, seeking a position in a family-friendly restaurant to utilize my ability to connect with guests of all ages, while providing excellent service and contributing to the positive atmosphere of the establishment.

#### **EXPERIENCE**

Ministry of Treasury Kiambu county	January
Head of Examination department	- June
I was incharge of examining the payment	
vouchers to determine their legitimacy while	
ensuring there is no errors	

Luxury Households	February
Head of Merchandice delivery	2023 -
I was incharge of ensuring the products are	Septemb
safely delivered to the customers and also are	2023
safely delivered from the store to the shops	
Viatu House	Septemb

Viatu House	Septemb
Local supply deliverer	2022 -
Efficiently Delivered ordered products to	January
customer in a well professional manner	2023
Ensured accuracy of customer order by	
comparing delivery items to the actual items	

EDUCATION		
Jomo Kenyatta university	2022	
Diploma in Business administration	to	
A	2024	
Iomo Kenyatta University of Science and Technology		

Jointo Renyalla Oniversity of Science and Technology		
Certificate in Business Administration	2021-	
A	2022	

