

CONTACT

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OBJECTIVE

Offering two years of experience in food preparation and customer service. Organized experienced in handling cash, processing payments and clementine patron relationships with excellent interpersonal abilities. Service-oriented team members with articulate communication skills and friendly demeanor. Committed and hardworking seeking challenging opportunities where I can fully use my skills for the success of the organization and always eager to resolving issues, answering customer questions and ringing up customers.

EXPERIENCE

2018/05/16 -
2020/03/31

- **Service crew**
McDonald's Oman
 - * Greet and escort customers to their tables
 - * Present menu and provide detail information about food and its contents
 - * Inform customers about the days specials
 - * Upp-sell additional products when appropriate
 - * Take accurate food and drinks order using a POS ordering software
 - * Communicate order details to the kitchens staff
 - * Deliver check and collect bill amount
 - * Letting customers know about their food status
 - * Farewell to the customer and politely asking them to visit again
 - * Make sure everything in kitchen and lobby area are well cleaned
 - * Responsible for food processing looking at the customer orders

2023 - Till date

- **Salesman**
Viva Supermarket Uae
 - *Provide customers with information on daily deals and discounts.
 - *Assist customers in finding their choice of items or escort them to the right shelves.
 - *Answer customers' queries regarding products and deliveries.
 - *Demonstrate supermarket items to sell them.
 - *Ensure that any damaged or expired products are reported and removed from shelves.
 - *Ensure that the produce section is replenished with fresh items continuously.
 - *Receive delivery of supermarket merchandise and make sure that all items are stored and stacked properly.
 - *Arrange delivery of large items to customers.
 - *Ensure that any price changes are put on items immediately.
 - *Processing and receiving payment and issuing receipts to the customer as they leave.
 - *Make sure stuff like thermal paper, bags and coupons are always available.

SKILLS

- * Communicating * Problem solving * Food preparation * Menu memorization * Identification checks * Stock and replenishing * Cash register operations * Team building

ACHIEVEMENTS & AWARDS

- * Rewarded as the crew of the month

EDUCATION

- * Trained new comers (service crew)

- Siddhartha Shishu Sadan English Boarding School.
* School Leaving Certificate (SLC)

INTERESTS

- * Participate in various social activities
- * Like to walk till the end
- * Sketching cartoons
- * Trying to understand movies

ACTIVITIES

- Watching documentary and sports over the weekends
- * Farming activities

PERSONAL DETAILS

- Date of Birth : 24/09/1993
- Marital Status : Single
- Nationality : Nepalese
- Passport : 11951454

TRAINING

- Modern Hotel Management And Tourism Technology Training Center Pvt. Ltd
*Bakery cook