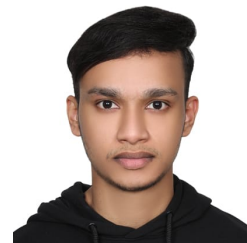


VISAKH MOHANAN



CONTACT

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☎ +971566648920
📍 Al Ain, Abu Dhabi

PERSONAL DETAILS

Date of Birth : 12/10/1999
Marital Status : Single
Nationality : Indian
Passport : S3406846
Visa Status : Visit Visa

SKILLS

- Full knowledge of operating cash registers and cashier procedures
- Ability to process sale and return transactions
- Proficiency in MS Office software – Excel, Outlook and Word
- Customer service oriented
- Flexibility to work in shifts

LANGUAGES

English
Arabic
Malayalam
Hindi

OBJECTIVE

Prompt, efficient, and positive cashier with 3 years' professional experience and strong customer service skills. Friendly and solutions-oriented customer service representative with excellent communication skills and desire to positively represent a retail brand as a prominent member of a front-facing retail team. Hard worker with ability to multitask to complete daily tasks while helping customers.

EXPERIENCE

*January 9,
2021 -
December
31, 2023*

Cashier

Lulu Hypermarket Al Ain, Abu Dhabi
-Greet customers when entering or leaving the store
-Manage transaction with costumers using cash registers.
-Scan good and ensure pricing is accurate.
-Collect payments whether cash or credit
-Issue receipts, refunds, change or tickets
-Redeem stamps and coupons
-Cross-sell products and introduce new ones
-Resolve customer complaints, guide them and provide relevant information
-Bag, box or gift-wrap packages

*October
20, 2018 -
April 30,
2019*

Waiter

Lake View Three Star Hotel Kollam, Kerala
-Greeting guests and taking drink and food orders
-Staying attentive to the needs of guests in the dining area
-Delivering food from the kitchen to the guests
-Ensuring the food order is made correctly by kitchen staff and looks presentable for guests
-Following health code standards with regards to the handling of food
-Performing shift duties like delivering racks of cups to the service station, rolling silverware, pre-bussing tables, wiping tables and removing debris and more

EDUCATION

*2017-
2018*

Diploma in Elevator Technology
TUV RHEINLAND NIFE ACADEMY
Grade A

*2015-
2017*

Plus Two (Commerce with Political Science and Business Studies)
Directorate of Higher Secondary Education

*2014-
2015*

Secondary School Leaving Certificate
Kerala Board of Public Examination