

# **SHAUGAT GURUNG**

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### **Objective**

Hard-working, goal-oriented, and a team player seeking an opportunity to incorporate my skills and put them to use. Looking for an entry-level position to kickstart my career in business intelligence and utilize my skills while building upon my knowledge.

#### **Experience**

Hotel Satkar(,Nepal)

13 July 2020 - 27 August 2022

Server

- Arranges tables, chairs, plates and table settings as prescribed.
- Obtains current information regarding soup of the day and lunch special, as well as menu items not available for the day.
- Receives, smiles, greets and ushers guests to table.
- Presents menus and answers all questions regarding food and drink items.
- Removes excess table settings when customers are seated.
- Takes and repeats customers' orders and helps in selecting food items as necessary.
- Suggests and promotes specialty of the house, promotions and seasonal products.
- Makes sure orders are served promptly to customers and attends to additional orders and requests.
- Clears dirty dishes and merchandise additional menu items, including dessert, coffee, tea, etc.
- Presents guest checks or chits, receives payments and remits payments to the cashier.
- The Karnali Super Mart (Shurkhet, Nepal

15 October 2022 - 05 April 2024

Sales Assistant

- Greets customers upon entering the store.
- Assists customers in locating specific products.
- Answers inquiries.
- o Directs customers to the manager for decisions out of their hands.
- Replenishes product inventory.
- Cleans the store.
- Assists cashiers.
- Tracks and reports record of sales.

#### **Education**

 Laxmi Secondary School, Ratikhola Dailekh, Nepal Intermediate [High School Diploma]
High School Diploma 2020

#### Skills

- Quick Learner
- · Self-Motivated
- Positive Attitude
- Friendly
- Work under pressure
- Focus on work

## **Additional Information**

Date of Birth:13 July 2003

Passport Issued Date: 5 August 2022 Passport Expired Date: August 2032

Visa Status: Visit Visa