

Lucky Pereira

4-1-1/5 Kota Bazaar, Samalkota Village, East Godavari. Andhra Pradesh Pincode 533440

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Objective —

To work in a healthy, innovative and challenging environment extracting the best out of me ,which is conductive to learn and grow at professional as well as personal level there by directing my future endeavours as an asset to the organisation.

Experience —

Family Business of Food products - Aayansh Enterprise - Kolkata Partner

08-2021 - 03-2024

- Established strong customer relationships through excellent communication and attentive service.
- Conducted market research to discover new customer needs and analyze competitor trends.
- Budgeting on the base of costs and fees for successful operating business.
- Coordinating with customers to assess their needs and proposed an optimal solution.
- Maintaining database.
- Responsible for collection of payments.
- Ensure that all outgoing dispatch goods is delivered to proper destination.
- Monitoring expenses.
- In charge of General Administration and Office Operations.

Pusat Latihan Lence - Edu Bright Malaysia

07 -2019 - 12-2020

Marketing Executive & Career Consultant

- Career Consultant for more than Nos 70 Foriegn Students.
- Offering Advice and Recommendations.
- Marketing and Promoting the university and their services.
- Writing action plans, reports and careers notes.

JW Marriott Hotel Malaysia

01-2019 - 07-2019

Trainee Hr and Front Desk

- Welcome customers and guests in a warm and friendly manner.
- Verifying guests' registration information, processing payments, issuing room keys, and directing guests to rooms.
- Performing duties on a daily checklist.
- Learning about company operations.
- Managing employee data and taking steps to retain our people.
- Checking candidate backgrounds.
- Attending to customers calls and transferring it to different departments

Hotel Pride Plaza -Kolkata

12-2017 - 08-2018

Marketing Intern

- Supporting the marketing team in daily administrative tasks.
- Assist in marketing and advertising promotional activities (social media, direct mail and web)
- Help organize marketing events.
- Help distribute marketing materials.
- Manage and update company database.

	Education —	
•	Pusat Latihan Lence (Cornell University) Malaysia Diploma in Aviation Tourism Hospitality and Management 85%	2018 - 2019
•	Diploma in Aviation Tourism Hospitality and Management 80%	2017 -2018
•	Kits Engineering College, JNTU-K kakinada B.tech- EEE 62%	2012 - 2016
	Personal Details —	
•	Passport : P 0636897 Gender : Male Parents Detail : Mr Glenn Pereira	
Skills —		
•	Decision Making Negotiations Team Player Sales and Marketing Computer Knowledge	
	Computer Knowledge	
•	MS Office MS Word MS Excel Website Research	
Languages —		
•	English Hindi Urdu Telugu Bengali Bahasa Malayu	
Interests		
•	Travelling Listening to Music Watching Movies	
•	I hereby confirm all the details above provided is authentic	
	Name: Lucky Pereira Signature:	
	Date : Place : Andhra Pradesh	