

MD MIZANUR RAHMAN RAFI

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BANGLADESH

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Dear Honourable Sir,

I am writing to express my interest in the steward position in your advertised. With a strong background in food service and a commitment to providing exceptional support to crew members, I believe I would be a valuable addition to your team. During my time as a steward aboard the USS Valor, I developed skills in meal preparation, inventory management, and customer service. I successfully implemented a variety of meal plans that catered to diverse dietary needs while maintaining high standards of cleanliness and safety. My experience in a fast-paced environment has taught me the importance of teamwork and effective communication, ensuring that all crew members feel valued and well-fed.

I am particularly passionate about creating a positive dining atmosphere that fosters camaraderie among crew members. I believe that a well-served meal can significantly boost morale and enhance overall ship operations. My attention to detail and proactive approach allow me to anticipate needs and address challenges swiftly ensuring a seamless dining experience.

I am excited about the opportunity to bring my expertise and contribute to a supportive and efficient environment. Thank you for considering my application. I look forward to the possibility of discussing how my skills and experiences align with the needs of your team

Sincerely,

MIZANUR RAHMAN RAFI

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📍 VILLAGE: ATASHPUR, POST OFFICE: BADERHAT, POLICE STATION: SUDHARAM MODEL THANA, UPAZILA: SADAR, DISTRICT: NOAKHALI, COUNTRY: BANGLADESH

🚀 SKILLS

★ Good knowledge about management. ★ Culinary Skill
★ Organization Making. ★ Multitasking
★ Professionally strong. ★ Problem solver
★ Fluent in language ★ Good sound in Computer
★ Driving ★ Good football player

📖 LANGUAGES

English spanish Arabic Hindi
Bangali

🎯 OBJECTIVE

To leverage my skills in culinary preparation, organization, and customer service as a naval steward, ensuring the efficient operation of dining services and enhancing the well-being and morale of the crew through high-quality meal service and a clean, welcoming environment.

📅 EXPERIENCE

Chief steward

2018 - 2020

Rajmahal Cruise ship

As the sun rose over the harbor, the hustle of the cruise ship began. I, a junior steward, was eager to learn under the guidance of our chief steward, Mr. Thompson. He was a seasoned veteran with a reputation for excellence, and today I was tasked with shadowing him throughout the day

The morning briefing set the tone. Mr. Thompson reviewed our schedule and outlined our goals: ensuring every guest felt valued and every detail was perfect. I watched him command respect as he spoke, balancing authority with approachability. His meticulous planning inspired confidence in our team. As I left the ship that evening, I reflected on the day's lessons. Inspired by Mr. Thompson, I knew I wanted to follow in his footsteps, striving to become a steward who not only managed service but also created memorable experiences for every guest.

🎓 EDUCATION

S.S.C

2016

NOANNUI UNION HIGH SCHOOL

4.22

H.S.C

2018

ABDUL MALEK UKIL DEGREE COLLEGE

4.21

B.S.C

ABDUL MALEK UKIL DEGREE COLLEGE

4.12



PROJECTS

Crew Morale Enhancement through Dining Experience

Overview: As a steward aboard the naval ship USS Valor, I led enhancing crew morale through improved dining services during deployment.

Objectives:

To provide nutritious and diverse meal options that cater to various dietary needs.

To create a more inviting dining atmosphere to foster camaraderie among crew members.

To implement a feedback system for continuous improvement.

Key Responsibilities:

Developed weekly menus incorporating fresh ingredients and seasonal specialties.

Organized themed meal nights to celebrate special occasions and holidays.

Trained junior stewards on food safety and efficient service procedures.

Implemented a suggestion box for crew feedback, allowing for personalized meal offerings and service.

Outcomes:

Increased crew satisfaction as evidenced by positive feedback and participation in themed events.

Improved efficiency in meal service, reducing wait times and enhancing overall dining experiences.

Strengthened relationships among crew members, fostering a strong sense of community on board.

Conclusion: This project not only improved the overall dining experience but also contributed significantly to the crew's morale and cohesion during deployment.



REFERENCE

Lieutenant Mahsur Rahman - Bns Ali haider

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