Silvere Ngako Tchouassi

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Objective

Competent Driver with excellent organizational and multitasking skills dedicated to achieving challenging delivery timetables. Trained in basic maintenance, repairs and vehicle maintenance. Detail-oriented in meeting daily business and customer needs.

Experience

Sirajpower contracting LLC

Jul 2019 - Oct 2022

Driver

- Planned routes and schedules to achieve consistent service availability
- Handled customer complaints and kept customers satisfied through professional conduct
- Used on-board navigation systems to plan journeys effectively, meeting estimated delivery times
- Washed and polished service vehicles to maintain professional appearance
- Offered flexible working patterns to meet peak business demands
- Delivered customer orders within target timeframes.

· SPIE oil gas services

Oct 2022 - Oct 2024

Driver

- Cleaned, sanitised and vacuumed vehicles after rides to prepare for next customer
- Responded to specific locations at designated times to handle customer reservations
- Provided friendly and fast service, resulting in high number of repeat clients and referrals
- · Applied knowledge of GPS mapping and local traffic conditions to plan efficient, disruption-free routes
- Offered flexible schedule to meet company and customer needs
- Utilised GPS navigation systems to optimise route planning.

Nitaq Delivery Services

Oct 2024 - Present

Driver/delivery

- Kept accurate records of all deliveries made during the day.
- Performed daily vehicle inspections to ensure safety.
- Enhanced customer satisfaction with prompt and courteous delivery service
- Demonstrated excellent knowledge of local routes and shortcuts via diligent planning.
- Delivered goods safely by adhering to strict road safety rules.
- Assisted in loading and unloading of goods, ensured safe transportation.
- Communicated effectively with customers to confirm deliveries.
- Maintained vehicle cleanliness for a professional appearance.
- Avoided road congestion by taking alternative routes where possible.

Education

 Higher Institute of Advanced Technologies of Cameroon (ISTA) Senior Technician Certificate in automotive mechanical No Finished 2019

 Bafang Technical High School in Cameroon Technician Certificate in Automotive Mechanics 2016

Skills

Google maps navigation | City and non-city driving | Vehicle and equipment safety | Route optimisation Safety protocols Loading and unloading assistance Customer rapport Vehicle defect reporting

Vehicle inspections Local road knowledge Long distance driving Clean driving record GPS operation

Football Entertainment Traveller Languages English French Additional Information First AIDS certificate working at hight certificate scafolding inspector certificate Custom

• Manual driver license