

# IBRAHIME BELKHAYAT ZOUGGARI



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☎ +212 624441556

📍 Tangier ; Morocco

🌐 Sales Assistant | Customer-Focused  
| Multilingual Professional

## 🚀 SKILLS

Customer Service

Communication & Teamwork

Attention to detail

Fast learner

Ability to work under pressure

Microsoft office (word,Excel,Power  
point)

Numeracy

## 👤 PERSONAL DETAILS

Date of Birth : 04/12/1993

Marital Status : Single

Nationality : Moroccan

## 📖 LANGUAGES

Arabic : Native speaker

English : Fluent

French : Fluent

Spanish : Beginner level

## 👤 PROFESSIONAL SUMMARY

Motivated and multilingual Sales Assistant with over 4 years of experience in retail and operations. Strong background in customer service, team collaboration, and process optimization. Known for exceeding sales targets and delivering high-quality customer experiences. Fluent in Arabic, English, and French.

## 📁 EXPERIENCE

**accounting trainee** 01/09/2017 - 01/10/2017

S.A.R.L Yes Acces Tangier

Assisted in preparing financial records and reports.

- Learned basics of accounting systems and administrative tasks.

**Operations Manager** 01/01/2018 - 01/01/2020

YACHHI TRANS S.A.R.L

Managed logistics and daily operations, ensuring cost-effective procedures. Developed process improvements to enhance efficiency and compliance.

- Led a team and coordinated with suppliers and clients.

**Sales Assistant** 01/03/2020 - 01/02/2022

My brand

Assisted customers in product selection and upselling, consistently meeting sales targets. - Handled returns, exchanges, and resolved customer complaints efficiently.

- Maintained organized and visually appealing displays.

**Sales Assistant** 10/06/2022 - 30/05/2024

Celio

Delivered personalized service to customers, resulting in repeat business and strong client relationships. -

Supported store visual merchandising and promotional campaigns.

- Assisted with inventory control and daily store operations.

## 🎓 EDUCATION

**Diploma of Technician in Administrative and Accounting  
Management Assistance**

IAG

2017