
Mahmoud Mohamed Youssef

Behind 26 mortada street shods , Alexandria.
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Objective

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

Experience

- **Vodafone Egypt** 22/7/2022 - 7/2/2025
Sales
I worked as customer care and my aim how to make them satisfied, working on solve their problems and how i can know thier needs by friendly questions or by default questions to earn thier confidence .
- **Fawry plus** 29/12/2021 - 31/7/2022
Customer service and sales
Handling the customer to reach out the problem and working to solve it,collecting money related with the bills , activation of fawry services and smart wallets.

Education

- **Faculty of commerce , business department**
Bachelor of commerce 2018

Skills

- Sales, team building , problem solving , decision making, communication skills , creativity , work under pressure and public speaking with decent ways.

Languages

- English : Excellent
- German : Good

Personal Details

- Date of Birth : 15/8/1994
- Marital Status : Single
- Nationality : Egyptian
- Army status : Exempted