

Chad Brielle Lazaleta

Aliyah Tower, Al Qasimia St. Sharjah

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OBJECTIVE

Detail-oriented and personable Customer Support Specialist with a passion for delivering outstanding service. Adept at building strong customer relationships and resolving complex issues efficiently.

SUMMARY OF QUALIFICATIONS

- Strong interpersonal and communication skills.
- Adaptability and ability to work under pressure.
- Confidentiality and integrity.
- Teamwork and collaboration.
- Punctuality and reliability.
- Attention to detail and technical proficiency.
- Problem-solving and analytical skills.
- Trained Basic Food and hazard handling.
- Basic Computer Skills.
- Ability to handle cash and operate a cash register efficiently.

PROFESSIONAL EXPERIENCE

FRESH ZONE MARKET

38 Ammar Bin Yasir St - Al Nad - Al Qasimia - Sharjah

Cashier cum Merchandiser

March 16, 2021 – October 16, 2023

- Accurately scan and ring up items for customers at the checkout counter.
- Handle cash, credit cards, and other forms of payment accurately and securely.
- Provide correct change to customers and process refunds or exchanges when necessary.
- Stay informed about product locations, prices, and promotions within the supermarket.
- Provide assistance to customers in locating items and suggest alternative products when necessary.
- Ensure the accuracy of transactions by carefully scanning items and verifying prices.
- Pay attention to product codes, weights, and quantities to prevent errors in pricing.

TWO AT SYMPHONY CAFÉ/SOCIAL HOUSE/KARAK HOUSE/ANGELINA DUBAI Alabbar Enterprises

1st level Fashion Ave. Dubai Mall

Dubai, UAE

Customer Service Attendant cum Cashier

December 24, 2017 – January 26, 2021

- Greet customers, give them menus, and inform them about monthly specials.

- Take drink orders from customers.
- Operate cash registers, collect payments from customers, and return change.
- Contributes to team effort by accomplishing related results as needed.
- Balance the cash register at the start and close of each shift.
- Delivered food to the guests promptly and of the proper temperature.

EDUCATIONAL ATTAINMENT

BACHELOR OF SCIENCE IN HOTEL AND RESTAURANT MANAGEMENT

West Visayas State University – Lambunao Campus
Ladrado Street, Lambunao, Iloilo, Philippines
2011-2015

ABOUT ME

Birth Date:	April 11, 1993
Passport No:	P3401956B
Height:	176 cm
Nationality:	Filipino/Philippines
Visa Status:	Visit Visa
Licensed Driver:	Philippines

REFERENCES