

CURRICULUM VITAE

DIMPAL BAWA

AL KHAIL GATE

AL QOUZ, DUBAI, UAE

Mobile: +971-504234773

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Objective

To work in an environment which offers a good opportunity to share my knowledge and skills with others and participate myself and work towards for a complete satisfaction of the Company. I am looking for an opportunity to enhance my learning and get associated with a company that provides job satisfaction, self-development and a challenging position to apply my knowledge & skills for mutual growth.

Work Experience

D-MART

At Punjab, India (Period APRIL 2022- JULY 2023)

AS A RECEPTIONIST / CASHIER

Job duties and Responsibility:

- Greeting visitors
- Maintaining visitor, employee, and department directories.
- Transferring calls as necessary
- Answered customer telephone calls promptly and in an appropriate manner.
- Provided excellent customer service.
- Resolved all customer complaints in a professional manner while prioritizing customer satisfaction.
- Preparing vouchers for payable and receivable.
- Recording and maintaining office expenses
- Managing office inventory such as stationery, equipment and furniture
- Responsible for daily check out transactions, accurate drawer count, daily customer service interaction.
- Recording and filing cash transactions.
- Answered product questions with up-to-date knowledge of sales and store promotions
- Answering customer queries about pricing, discounts, refund policies, coupons, gift cards, etc
- Maintained up-to-date knowledge of store policies regarding payments, returns, and exchanges.

SINGLA GENERAL STORE

At Punjab, India (Period JAN 2021-FEB 2022)

AS A CASHIER

Job duties and Responsibility:

- Provides a positive customer experience with fair, friendly, and courteous service
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases
- Resolves customer issues and answers questions
- Discounts purchases by redeeming coupons
- Bags purchases if needed
- Discounts purchases by redeeming coupons
- Balances cash drawer by counting cash at beginning and end of work shift

EDUCATION

Bachelor of Arts (B.A.) - (2021)

Punjabi University of Patiala.

Higher Secondary Education - (2018)

Board of Punjab

COMPUTER SKILLS

- Digital India course / Typing
- Word Processing: Microsoft Word, Microsoft OneNote, SharePoint, Pages.
- Spreadsheet: Microsoft Excel, Numbers.
- Communication Tools: Microsoft Outlook, Mail, Gmail, Microsoft Team, Google Hangout, Skype, Zoom, Slack, TeamViewer.
- Social Media: Facebook, Instagram, Pinterest, Twitter, YouTube

Abilities

- Disciplined and Team Worker
- Multitasking
- Perform Assigned task with grant responsibility
- Hard working.
- Leadership experience
- Problem-solving abilities

Personal Details

Nationality	:	INDIAN
Date of Birth	:	24-06-2000
Gender	:	FEMALE
Marital Status	:	MARRIED
Language Known	:	ENGLISH, HINDI & PUNJABI
Visa Status	:	SPOUSE VISA

Passport Details

- | | | |
|------------------|---|------------|
| ➤ Passport No | : | Y9096348 |
| ➤ Date of Issue | : | 25-10-2023 |
| ➤ Date of Expiry | : | 24-10-2033 |
| ➤ Place of issue | : | CHANDIGRAH |

Declaration

I hereby declare that the above furnished information is true and correct in best of my knowledge and belief.

DIMPAL BAWA