

### CONTACT



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**Current Address:**Dubai, United Arab Emirates

# **Technical Skills**

- Microsoft Word
- Microsoft Excel
- EMS (Education Management System)
- LMS (Learning Management System)

# **LANGUAGES**

- English (Professional)
- Urdu (Native)

# **MUHAMMAD UMER**

# **Career Objective**

To acquire a challenging position in a dynamic and growing organization, where my educational qualification, skills and experience can be best utilized.

### **Education**

O MA English 2020 - 2022 Government College University Faislabad English Language and Literature.

O MA Political Science 2016 - 2018 University of the Punjab Lahore Masters in Political Science.

O LLB University Law College, University of the Punjab Lahore

Field of Law at Bachelor level

# **Experience and Expertise**

O Admission Officer | Office Assistant (PA to Principal)

Punjab group of colleges, Sialkot (Sep 2019 - Sep 2023)

#### Roles and Responsibilities:

- **Greet Visitors:** Offer a warm welcome to all visitors, ensuring a positive first impression of the institution.
- **Manage Inquiries:** Answer phone calls and emails, providing accurate information about admission processes and requirements.
- Schedule Appointments: Coordinate meeting times between prospective students and admission counselors or relevant departments.
- **Update Records:** Maintain and update applicant databases, ensuring all information is current and accurate.
- Manage Schedules: Organize the Principal's daily and long-term calendar, scheduling appointments, meetings, and events.
- **Communication Handling:** Screen and direct calls, emails, ensuring timely responses and prioritizing urgent matters.
- **Document Management:** Prepare, proofread, and organize important documents, reports, and correspondence for the principal.
- **Meeting Preparation:** Coordinate logistics for meetings, including sending invitations, arranging venues, and compiling necessary materials.
- **General Assistance:** Perform daily administrative tasks like filing, photocopying, and maintaining office supplies, while assisting the principal in any ad-hoc duties.

# O Academic Coordinator | School Counselor

The Educators School, Pasrur (March 2016 - September 2019)

#### **Roles and Responsibilities:**

- **Guidance:** Provide counseling to students on personal, academic, discipline and career-related matters.
- <u>Academic Oversight:</u> Monitor and evaluate academic progress, tests evaluation, ensuring students meet educational objectives.
- **Resource Coordination:** Link students with relevant academic resources, career support, values and support services.
- **<u>Program Planning:</u>** Assist in curriculum development, scheduling, and academic event organization.
- <u>Stakeholder Collaboration:</u> Liaise between students, parents, and faculty to foster holistic student development.
- <u>Career Guidance:</u> Assist students in understanding their strengths and interests, and guide them towards future educational and career paths.

# O Visiting Lecturer in Law

Institute of commerce and law, Pasrur (March 2015 - September 2023)

# O Visiting Lecturer in Social Science

Superior group of colleges, Pasrur (Oct 2015 - May 2019)