

MUSTAFA MOHAMED FARAJ

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Visa Status: Visit Visa

Visa Expiry: 10, January, 2025

OBJECTIVE

Passionate and always ready for a new adventure, used to new challenges as I worked in several different field with the same positive energy.

EXPERIENCE

Waiter

Paradise Inn – Windsor Palace Hotel | Alexandria. Egypt

12/2023-9/2024

- Greet customers and present menus.
- Provide excellent customer services.
- Take and Serve food/drinks orders.
- Keep tables clean and tidy at all times.
- Check products for quality.
- Cooperate and communicate with all serving and kitchen staff.
- Deliver checks and collect payments.

Team Member

Kuwait Company Food – KFC Restaurant | Dubai. UAE

07/2022-10/2023

- Greet customers and take orders.
- Maintain a quick service speed.
- Keep work area clean and free from spills or other trash.
- Cook food items according to company procedures.
- Follow all safety and health regulations.
- Dealing with customer complaints and queries.
- Training new hires.

Waiter

American Cuisine (Crave Restaurant) | Alexandria. Egypt

10/2017-3/2020

- Greet customers and present menus.
- Answers questions about menu offerings.
- Processes food and drink orders.
- Carries food and drinks from kitchen to tables.

Receptionist

Kaoud Sporting Hotel | Alexandria. Egypt

11/2014-6/2016

- Greet all guests and assist them with check-in and check-out.
 - Answer any questions guests have.
 - Make recommendations for activities and restaurants.
 - Manage guest booking and reservations.
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EDUCATION

Hotel Management

2011-2015

Bachelor of Tourism and Hotels, Hotel Management department - Alexandria University

CERTIFICATES

- **Comsys Ultra Software Management** (Front office system)
 - **Amadeus E-Ticketing & EMD Diploma**.
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LANGUAGES

- **Arabic** : Mother tongue.
- **English** : Good.