



Rahul PR

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ABOUT ME

To be a successful individual in an organization that provides me with opportunities to acknowledge my potential to the fullest. To enhance my skills and knowledge and utilize it for organizational development as well as my personal growth in career and also serve the society to the best of my ability.

SKILLS & PROFICIENCIES

- Maintaining a positive attitude
- Relationship building
- Understanding the customers needs
- Continual self improvement

PASSPORT AND VISA DETAILS

Passport Number : M9257774
Date of Issue : 25.05.2015
Expiry of Issue : 24.05.2025
Place of Issue : Cochin
Marital Status : Single

Visa Status

Work Visa valid till March 30th 2024

WORK HISTORY

Customer Service Supervisor

Lulu Hypermarket LLC

Dibba, Fujairah

Feb 2022 to Feb 2024

Manages a team of assigned customer service representatives and ensures they comply with company guidelines particularly related to quality of service. Monitors or reviews calls or other correspondence between representatives and customers. Ensures that representatives are informed about changes to company products and services. Collects data and prepares reports on customer complaints and inquiries. Prepares monthly reports summarizing the assigned customer service teams performance.

Sales Manager

Mech Engineers Corporation

Cochin, Kerala

Sep 2018 to Sep 2021

Work with internal departments such as marketing or products teams to engage audiences and clients more deeply and reflect company values at all times.

EDUCATIONAL BACKGROUND

Degree

B.Com Co-operation

Bachelor of Commerce in Co-operation,
MG University, Kerala
2017

Graduated with B Grade

Diploma

Professional Diploma in Network Engineering

Professional Diploma in Computer Hardware and N/w
2014

Graduated with A Grade