

Soufiane SEGHIR

Logistics Operator

sufianes11@gmail.com

28 years

Moroccan

Licence B

+212 770 153284

Having spent the last years in the field of production-oriented logistics, I am now looking for new opportunities. Throughout my professional experience, I have invested myself fully in capitalizing on the skills acquired through my various activities. Particularly passionate about my job, I was also able to develop a sense of responsibility and a very good team spirit! I also showed remarkable adaptability in a tense environment.

Diplomas and training

Specialist Technician in International Trade
OFPPT Ibn MarhalTanger, Morocco

Sept. 2018 - June 2020

BAC SCIENCES HUMAINES
Hassan II Rabat

Sept. 2015 - Jul. 2016

Professional experience

Customs operating supervisor
Puerto transit Tangier, Morocco

Since Jan. 2024

As a transit operator, I plan and organise transport, supervise the flow of goods, and manage documentation and customer relations. I optimize costs, coordinate teams and monitor performance to ensure quality and compliance of operations.

Operating coordinator
STERNE TIME CRITICAL (ATS) Tanger

June 2023 - Dec.
2023

Management of customer traffic (Import - Export - National) & quality monitoring for the France & Europe region.

- Coordination of transportation in collaboration with carriers and customs
- Handling calls and emails, ensuring quality customer service and responding to requests within the deadlines in collaboration with carriers and customs services

Operating agent & customer service
Calsina Carre Tanger

Jan. 2023 - June
2023

Customer traffic management (Import - Export - National) & quality monitoring.

- Coordination of transportation in collaboration with carriers and customs
- Handling calls and emails, ensuring quality customer service and responding to requests within the deadlines in collaboration with carriers and customs services

Operating agent

Mar. 2021 - Jan. 2023

Dachser Logistique Tanger

- Implementation of a real-time inventory tracking system to avoid breakdowns
- Coordination with sales teams to ensure delivery of orders on time
- Training of new operating agents to improve the quality of customer service

Dachser Logistique Tanger Med

Sept. 2020 - Mar. 2021

- Coordination of ship loading and unloading operations Verification of
- compliance with shipping and customs documents
- Collaboration with the various port services to ensure smooth operations

Skills

Logistics & Time Management and Organization Marketing & Pack
office (Office 365)

Language

Arab

French

English

Spanish

Interests

Music production