

# Elvin Joseph Osias

WAITER/ KITCHEN STAFF



## Education

### ● 2011-2013

**STI College Global City**  
Hotel and Restaurant Management

### ● 2006-2010

**Sto. Niño Catholic School**  
High School

## Profile

Highly energetic, motivated waiter and kitchen staff with experience looking for a position where I can use my skills to provide top-quality customer service and have a strong ability to ensure that the preparation and presentation of the product are in accordance with company standards.

## Contact



050-904-5141



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Al Nada 2 Building Al Mankhool Dubai

## Expertise Skill

- Microsoft Office Applications (Word, Excel) and Email
- Staff Management and Training, Kitchen Operation, Sales Reporting Ordering, Stocking, Recordkeeping, Cost Control
- Order Taking and Serving, Customer-oriented
- Safe Food Handling, Food Preparation, and Product Expiry Checking

## Personality

- Punctuality
- Creativity
- Organized
- Flexible
- Trustworthy
- Hardworking

## Work Experience

### ● HERITAGE HOTEL (FOUR STAR HOTEL) 2013-2016

Pasay City, Metro Manila

- Able to provide a warm welcome and fond farewell to the guests.
- Anticipate guest needs, ascertain satisfaction, and respond urgently and appropriately to guest concerns and requests.
- Possess good knowledge of different kinds of silverware.
- Good knowledge in maintaining all types of silverware and E.P.N.S ware (Electro Plated Nickel Silver) used in the restaurant for food and beverage service.
- Set up the restaurant according to the table plan, cover layout, and hotel management's standards.

### ● COFFEE BEAN TEA LEAF 2017-2019

SM MALL OF ASIA (Pasay City)

- Welcoming customers, informing them about specials or new items, answering questions, and accepting orders and payments.
- Selling coffee and tea blends and brewing equipment, highlighting the differences between items, and educating customers about brewing methods.
- Learning about brewing methods, beverage blends, food preparation, and presentation techniques to improve food quality.

### ● OKADA MANILA (FIVE STAR HOTEL) 2020-2021

Paranaque City, Metro Manila

- Maintain consistency in the quality of food/beverage/service/cleanliness of the section appointed.
- Constantly strive to give excellent and friendly service in a cheerful way.
- Work efficiently at all-time, especially during peak hours, and flexible to work shifts, work as a team and always aware of your work schedule.

### ● BANG BURGER 2022-2023

Global Village, Dubai

- Prepare food following specifications during or before unit operations.
- Ensure equipment and workstation are adequately stocked, organized, and clean.
- Adhere to all sanitation regulations and health codes
- Maintained high standards of customer service during high-volume, fast-paced operations.