# ASIKOYE MUNAI



# Contact

## Address:

• Al Satwa Dubai, UAE

## Phone:

• +971- 55 174 2126

# Email:

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# Nationality:

• Kenyan

## Visa Status:

Employment Visa

# **Marital Status:**

Married

# Date of birth:

• 01-12-1990

# Languages

• English Swahili Luganda

# Skills

- Have a high degree of accuracy & detail orientation.
- Good employee and customer relationship and teamwork.
- Collaboration and motivation skills
- Inventory control
- Reporting and documentation skills.
- Excellent interpersonal skills with clients & team members.

# Profile

To work in a competitive firm that encourages new ideas, team spirits and hard work. I aspire to provide effective result in all services rendered and further the goals of a company while advancing my professional skills and experiences.

# Experience

# Work place: Pet Station Veterinary Clinic -Al Quoz Ind. Area 3 Dubai Position : Customer service

#### Duration : OCT 2023 - July 2024 Duties and Responsibilities

- Greeted clients with patients in a friendly and professional manner.
- Understood and used Customer Resource Management (CRM)software called ZOHO

and **PROVET** for invoicing, inventory recording, clients data recording and accounting purposes.

- Managed clinic communications ,including answering phone calls ,directing calls and
  - responding to emails.
- Scheduled and coordinated meetings, appointments with clients and vendors.
- Maintained clinic supplies inventory and ordered new supplies as needed by.
- Managed the distribution of documents to relevant parties in the company ie Electronic Data Interchange (EDI).
- Ensured compliance with company policies, procedures and standards for documents control.

#### Work place:FM Agricultural Stores Ltd (Wema WA Afya Maize flour Brand)-Kenya

Position : Sales Supervisor

### Duration : May 2020 - Jan 2023

- Duties and Responsibilities
  - Part of the team that started in the inbound department where we received items on behalf of the company.
  - Managed workflow and trained new hires.
  - Did picking and putting away items of various raw materials and packaging items after carefully
  - \* Cross checking them against what was expected.
  - \* Labeled the items accordingly and handed them over to the inventory team.
- Occasionally helped in receiving and sorting items at the docks
- Occasionally did quality control (QC) of items in the outbound area when orders were too much.
- Equipped with knowledge of System Application and Products (SAP) for proper sales records.

## Work place: Gateway Logistics Middle East-Dubai

### Position : Material Handler

### Duration : November 2017 to Feb 2020

### **Duties and Responsibilities**

- \* Received, picked and packed, labelled and kitted material for shipment.
- \* Stored materials in designated locations.
- Maintained accurate inventory records..
- Stagged finished products for final distribution.
- Performed cycle counts and physical inventories.
- Followed all safety procedures and guidelines.

# Education

- 2012: Kenya Methodist University
  Diploma in Human Resource Management
- \* 2011: Budget Driving School-A valid Driving license
- \* 2010: Mara Discovery Training College-Computer Proficiency
- 2009: Kenya Certificate of Secondary Education. Nyangori Boys' High School.
- \* 2005: Kenya Certificate of Primary virembe Primary

# Declaration

I hereby declare that the above mentioned information are true and correct to the best of my knowledge and belief.