



MUHAMMED AFSAL M

CONTACT

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PROFILE

- Passed BBA Aviation with first class distinction from KOSHYS GROUP OF INSTITUTIONS, Bangalore .
- Cleared six semesters with high grade .
- One year of experience from RUDIRA GLOBAL SOLUTIONS PRIVATE LIMITED as an CUSTOMER SUPPORT ASSOCIATE .
- Completed another one year from SHEIKHA WARDROBE as an marketing executive .
- Total experience two year.

SKILLS

- Analytical thinking.
- Multitasking
- Good team player.
- Excellent leadership quality.
- Like to accept new challenges.

SUMMARY

To become a successful professional and to work in an innovative and competitive world where I can develop myself and contribute to the growth of the organization.

EDUCATION

BBA AVIATION

KOSHYS GROUP OF INSTITUTIONS,
BANGALORE 2019-2021

HIGHER SECONDAR EDUCATION (12TH GRADE)

GOHSS PERUMUDIYUR,
KERALA 2017-2019

SECONDARY EDUCATION

GHSS PATTAMBI,
KERALA 2016-2017

WORK EXPERIENCE

RUDIRA GLOBAL SOLUTION PRIVATE LIMITED

CUSTOMER SUPPORT

ASSOCIATE JAN 2022-NOV 2022

- Forwarding and escalating inquiries to relevant individuals and departments.
- Contacting customers to give them accurate feedback on the progress of their inquiries.
- Attending training sessions to grow knowledge of products and to develop customer service skills.
- Maintain an updated knowledge of the organization's products, services, and customer service policies.
- Explain simply and clearly in response to customer questions and check for customer understanding and acceptance

SHEIKHA WARDROBE

MARKETING EXECUTIVE

2021-2022

- Conceiving and developing efficient and intuitive marketing strategies.
- Conducting market research and analysis to evaluate trends, brand awareness and competition ventures.
- contributing ideas to marketing campaigns.

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Muhammed Afsal M