



Samir Shaikh

Like to be a part of your esteemed organization that will utilize my Education, Experience and Problem Solving Skills and secure a Management Career Position. Organized and experienced store supervision Assistant, expert in managing the day-to-day operations within the FMCG sector. Key skills and qualifications include:
Accurate, superior written/oral communication and documentation skills.
Good knowledge of occupational hazards.

Highlights

Vast store work experience Excellent ability to foster and sustain cordial and professional relationships with coworkers, customers, and managers.
Strong prioritization and organization skills superior skills in maintaining confidentiality and facility security
High time management and problem-solving skills Execeptional ability to lift objects weighing up to 100 pounds.
Sounds abilities with including outlook, Access, Excel, and Word.

Skills

- Very energetic result oriented and organized.
- Efficient and well behaved person .
- Extremely hard working self motivated and able to working independently in a team environment under supervision.
- Keep excellent inter personal relations with colleagues and ready to help them.
- Positive attitude and good communication skills.
- Flexibility to respond to a range of different work situations.
- Customer service-friendly, good listener, identifies and resolve's customers complaints.
- Sales and marketing-identifies customers needs, sells them what they're looking for, and sometimes sells them things they didn't know they needed.

Work experience

Store supervisor	Jun 2021 - Oct 2023
<i>New Era Supermarket, Dubai</i>	
<ul style="list-style-type: none">• Interact and communicate effectively with customers and all levels of workers• Cashiers when necessary to expedite the processing of guest's purchasing• Perform other requests and assignments as requested by management• Reports to Retail Manager• To guide sales associates to provide best customer service through critics and training• To give the highest customer service at all times• To retrieve customer data to build a data base of customer base• To effectively deal with telephone orders and enquiries, promotional activities in the store• Interact and communicate effectively with customers and all levels of workers• Cashiers when necessary to expedite the processing of guest's purchasing• Perform other requests and assignments as requested by management• Reports to Retail Manager• To guide sales associates to provide best customer service through critics and training• To give the highest customer service at all times• To retrieve customer data to build a data base of customer base• To effectively deal with telephone orders and enquiries, promotional activities in the store	
Cashier	Oct 2018 - Feb 2020
<i>Reliance fresh, Pune</i>	
<ul style="list-style-type: none">• Kept accurate records of the goods and services	

Personal

Name
Samir Shaikh

Phone number
971-561253364

Email
snehalsameer1997@gmail.com

Date of birth
30-08-1997

Gender
Male

Nationality
Indian

Driving license
Automatic gear-Light vehicle[4438400]

- Gathered money from the customers in the form of electronic money or cash for the purchased goods
- Performed tasks like counting, sorting and wrapping coins
- Kept friendly environment and provided good customer services
- Managed as well as solves any customer queries
- Counted the total payment of the goods sold at the end of day
- Made sure enough cash at the counter for the paying balance to the customers

Cashier

Jul 2017 - Sep 2018

More supermarket, Pune

Merchandiser

Mar 2016 - Jun 2017

More mart, Pune

Languages

English

Hindi

Marathi(Native)

Education Qualification

Bachelor of Art's

2017

Abasaheb Garware college

Maharashtra