Insurance Officer, Administration-Logistics Manager, Customer Service, HR Officer - 13 Years of Experience in UAE.

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Ahmedonlya@yahoo.com

# AHMED SAID MOHAMED ABDELHAY

Senior Insurance Officer, Administration-Logistics Manager, Customer Service, HR officer, Teller and Call Centre Supervisor.

## PROFILE

## AHMED SAID MOHAMED ABDELHAY

Senior Insurance Officer, Cert CII, Motor Claims at Emirates Insurance Company 01-May-1990 (35 years old)
Egyptian, Single
Abu Dhabi, United Arab Emirates
I have a Private Car + Driving license, UAE
Arabic Native, English Fluent, Urdu & Hindi level 1



QUALIFICATIONS	From - To
Bachelor of Commerce, Business Administration, GPA: 75% Higher Institute for Management Information Systems 4 years, Egypt.	Sep 2007 – Jun 2011
International Computer Driving license (ICDL).	Jan 2012 – Mar 2012
Cert CII From Chartered Insurance Institute.	Jun 2024 – Aug 2024

## **OBJECTIVES**

I am seeking employment with a company where I can grow professionally and personally.

I seek challenging opportunities where I can fully use my skills for the success of the organization.

I want to succeed in a stimulating and challenging environment that will provide me with advancement opportunities.

EMPLOYMENT HISTORY	COMPANY NAME	LOCATION	From - To
Senior Insurance Officer, Cert CII	Emirates Insurance Company	Abu Dhabi, UAE	Oct 2022 - Present
Administration, Logistics Manager, HR officer	Barari Natural Resources	Abu Dhabi, UAE	Sep 2016 - Sep 2022
Patient Experience Officer	Mafraq Hospital	Abu Dhabi, UAE	Jan 2014 - Aug 2016
Banking Teller	Redha Alansari Exchange	Dubai, UAE	Dec 2012 - Dec 2013

#### STRENGTHS

Evaluate and process motor insurance claims in accordance with company policies and industry regulations, Investigate and assess the extent of damages, liabilities, and coverage.

A Logistics Manager ensures that products, inventory, parts, or people move from one place to another efficiently and cost-effectively.

Patient experience plays a vital role in promoting patient engagement and compliance.

A bank teller handles the day-to-day financial transactions for customers.