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SKILLS

- Service
- Learning
- Teaching
- Communication
- Problem solving
- Creativity
- Teamwork
- Project management
- Time management
- Adaptability

PERSONAL DETAILS

Date of Birth : 11-12-1998
Marital Status : Single

INTERESTS

- Music
- Games
- Sports
- Design
- Travel

LANGUAGES

- English
- Hindi
- Malayalam

OBJECTIVE

To work as a Software Engineer or hardware engineer applying my knowledge in the field of testing, designing, servicing and maintenance to cater to the specific needs of the people. I wish to work in a team of motivated individuals who wish to work towards the advancement of the company and its goals.

EXPERIENCE

Service engineer 2020 - 2023



Dell technologies llc

- Laptop, desktop and server maintenance and service.
- Id RAC configuration, cabling, network switch installation, server installation, networking, all kind of software and hardware installation.
- Server and computer OS installation
- IP configuration, basic other thermal configurations.
- Raid configuration and bios and firmware updates.
- Troubleshooting and replacement of spearparts like LCD, keyboard, motherboard, touchpad, palmrest, top cover, etc.
- Installing and configuring computer hardware, software, systems, networks, printers and scanners.
- Monitoring and maintaining computer systems and networks.
- Providing technical support to end-users, troubleshooting hardware and software issues, and ensuring timely resolution of problems.

Field engineer 2019 - 2020

Secure solutions llc

- Firmware and network switch installation for kerala police, CCTV basic maintenance and installation.
- Forticlient network firmware installation and configurations.
- Network related cabling and router and modem configurations.
- IP configuration of windows, mac and Linux.
- Ensure data security and backup systems.
- Implementing and managing antivirus solutions, ensuring endpoints and servers are protected against malware and other security threats.

Tamil	Software maintenance	2018 - 2019
Kannada	Indian oil corporation <ul style="list-style-type: none"> The process of changing, modifying, and updating software to keep up with customer needs. Giving software and hardware support for end users. Install, configure and maintain computers, networks and/or other IT related equipment and devices. Maintains IT assets & inventories. •Installing and configuring computer hardwares. Managing and maintaining the organization's network infrastructure, including routers, switches, and wireless networks. 	
	Service engineer	2018 - 2019
	K-FON – Kerala Fibre Optic Network <ul style="list-style-type: none"> Kerala Fibre Optic Network is a public-funded initiative by the Kerala government that aims to provide high-speed Internet connectivity to the whole Indian state of Kerala.In this project I worked as a service engineer. Router, switches and modem configurations and installation. Network related cabling. crimping and stripping. 	
	BPO	2019 - 2020
	Q connect business solutions <ul style="list-style-type: none"> The process of Karnataka bank as customer care executive, giving technical solutions for customer queries. 	
	 EDUCATION	
	SSLC	16-04-2014
	wohss pinagode	
	82%	
	Plustow science	2016
	Ghss thariode	
	75%	
	Computer software engineering	2019
	Gptc mananthavadi	
	60	
	 REFERENCE	
	Secure tl - Secure solutions	
	Field engineer	
	sebans@securesolutions.co.in	
	+91 484 401 0492	
	Zayed - Tata elxi	
	Services engineer	
	Zayd.d@tataelxsi.co.in	