



## CONTACT



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Alwaleed Building-2, Flat  
No:402, Al Karama, Dubai



Sharon Johnson

## PERSONAL DETAILS

Date of Birth : 11-08-1988

Nationality : Indian

Passport : S7937033

Gender : Male

## SKILLS

- Leadership
- Customer service
- Exceptional Communication, Interaction & Interpersonal skills service
- Critical Thinking
- Problem Solving
- Time Management
- Attention to Details
- Adaptability

## CURRICULAM VITAE

# SHARON JOHNSON

## OBJECTIVE

A highly motivated and ambitious individual with more than 10 years in management, able to give timely and accurate ideas, opinions, suggestions, guidance, support and training to team members. Possessing excellent overseeing skills and having the talent to work with minimum of supervision while leading a team of 50 or more. Carrying a proven potentiality to lead by example, consistently hit targets, improves best practices and efficient time management skills. Now looking forward, making a promising and significant contribution with a company that offers a genuine opportunity for the progression.

## EXPERIENCE

### GENERAL MANAGER

2021-2022

Reliance Retail Ltd, India

- Manage store with a gross turnover.
- Administering staffing budget.
- Capacity in handling a strict shrinkage budget of below 3% of total sale.
- Active collaboration in developing a new concept and its successful logging.
- Participation in the victorious e-commerce fulfilment for the higher growth.
- Responsibly governed store and equipment.
- Proficiency in bringing down the wastage by checking the process on regular basis.

## LANGUAGES

- English
- Arabic
- Hindi
- Tamil
- Malayalam

## EDUCATION

- **MBA** 2011  
University of Wales Institute Cardiff, UK.
- **Advanced Professional Diploma in Management studies** 2010  
University of Wales.
- **BSc Hotel Management & Catering Science** 2008  
Bharathiar University.

## ADDITIONAL INFORMATION

### Technical skills

- Operating system: Windows
- Software: SOS, SIM, Oracle, Telnet, SAP, MS Office

### ASSISTANT GENERAL MANAGER

2015-2019

The Sultan Centre, Kuwait

- Supervising the day today activities
- Involved in the favourable result launch of new staffing modules and training.
- Appraise the employee and customer concerns.
- Provide direction to staff.
- Assist the General Manager for official activities.

### TEAM LEADER

2011-2015

Sainsbury Plc. UK

- Driving operational efficiencies, rising customer service levels.
- Compile the work and allocate tasks on a quotidian basis.
- Preparation of new staff and identify the training requirements of existing staff.