



**HAMMACHI SAIFELISLAM**

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## Objective

## Experience

*Jun 2021 - October 2023*

### **Uno supermarket setif Algeria**

Cashier

- welcoming and Provides a positive customer experience with fair, friendly, and courteous service
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Resolves customer issues and answers questions & Bags purchases if needed.
- Maintains checkout operations by following policies and procedures and reporting needed changes.

*September 2016 - March 2020*

### **turtles pizza and burger**

Cashier

- welcoming and Provides a positive customer experience with fair, friendly, and courteous service
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Resolves customer issues and answers questions & Bags purchases if needed.
- package food and beverages orders .

*November 2017 - Fubrrury 2019*

### **Le bourgeois bakery and sweets**

Cashier and receptionist

- welcoming customers with a friendly manner
- Receive money from customers
- receive reservations for special events or orders.
- receive Customers complaints and deal with .

## Education

*2021*

### **Ferhat abbas university setif**

Master degree in strategic management of companies

*2019*

### **Ferhat abbas university setif**

Bachelors degree in management

*2022*

### **Alison.com**

Course Sales Techniques - Interacting with Customers

*2023*

### **Coursera**

Course Sales Strategy and marketing

## Skills

- excellent communication skills in 3 languages ( English, Arabic, French)
  - exelent customer service skills
  - food preparation skiils , cleaning and stocking
  - Time management and problem solving skills.
  - Retail software skills with good math and money handl skills
  - good in team work and leadership.
  - ambisious, speed, hard worker ,adaptive
- Fast learner and attention to details

Negotiations skiils and strong natural selling abilities

**Languages**

English fluent

Arabic native

French fluent

Spanish beginner