

CARLOS CESAR COTERA CASTRO

+971 552946608 • carloscoterac@gmail.com

Electronics engineer with multidisciplinary experience in sales, logistics, production and administrative roles. Committed to continuous learning and efficient problem-solving. Seeking challenges that allow me to apply my versatility and expertise effectively

PROFESSIONAL EXPERIENCE

Sales representative at Karakeeb Outlet, Global Village, Dubai

- Achieve and surpass sales goals, using effective sales techniques to increase sales and promote additional products
- Resolve problems effectively, such as returns or customer claims, ensuring customer satisfaction at all time
- Manage and maintain accurate and organized inventory, ensuring product availability to meet customer demand

Administrative Specialist at Memory Historical Center, Bogotá-Colombia 09/2022 - 10/2023

- Ensured compliance of all company documentation and procedures with regulatory standards, including meticulous organization and maintenance of records, contracts, and other vital documents.
- Efficiently organized and coordinated company events, meetings, and conferences, managing logistics, scheduling, and material preparation.
- Actively contributed to the coordination and execution of company projects by fostering effective communication between departments, monitoring progress closely, and ensuring timely completion of tasks.

Logistics Manager at AI Digital, Barranquilla-Colombia

- Coordinated production and logistics effectively, ensuring timely and efficient deliveries.
- Optimized production processes to meet quality standards and enhance operational efficiency.
- Managed inventory proactively to minimize costs and maintain optimal stock levels.
- Led the implementation of workplace safety practices, ensuring a safe and productive work environment.

Sales Order Coordinator at Electricos Energizar, Barranquilla-Colombia 10/2015-11/2018

- Processed and reviewed customer orders to ensure accuracy and completeness, coordinating with internal departments to facilitate timely fulfillment and delivery.
- Maintained communication with customers throughout the order lifecycle, providing updates on order status, resolving any discrepancies, and ensuring customer satisfaction.
- Collaborated with the sales and logistics teams to prioritize and schedule orders, managing inventory levels and ensuring adherence to delivery schedules.

Supply Chain Coordinator at Tecnigas Ltda, Barranquilla-Colombia

- Coordinated supply chain activities to ensure smooth flow of goods and materials.
- Monitored supplier performance and inventory levels to optimize stock management and reduce lead times.
- Collaborated with cross-functional teams to resolve bottlenecks and improve supply chain efficiency.

EDUCATION

Electronics Engineer • Politécnico de la Costa, Barranquilla-Colombia

SKILLS

- **Project Management**
- Inventory Control
- **Customer Orientation**

- **Problem Solving**
- Adaptability and Flexibility
- Data Analysis and Decision Making

PERSONAL DETAILS

Colombian

12/2018 - 08/2022

10/2023 - 04/2024

02/2010-09/2015