**Hamza Pervaiz**

technomart05@gmail.com

**PROFESSIONAL SUMMARY**

Provides a positive customer experience with fair, friendly, and courteous service. Registers sales on a cash register by scanning items, itemizing and totaling customers’ purchases. Resolves customer issues and answers questions. Bags purchases if needed. And treating people in a way that makes them fall back on you.

**WORK EXPERIENCE**

**Housekeeping Attendant** Jun 2021 - Jul 2022

Hamza • Gujranwala, Pakistan

Shafi Texcel:

Greeted customers upon their entry into the store and helped them with any questions and concerns.

Operated a checkout lane and associated retail equipment, including scale, barcode scanner, belt, and cash register.

Performed all checkout procedures quickly and accurately each time, while also promoting the store credit card to customers.

Assisted sales floor staff with stocking shelves, keeping front lanes tidy, and assisting guests when needed.

**EDUCATION**

**Intermediate** Feb 2018 - Mar 2020

Punjab Group lf Colleges • Gujranwala, Pakistan

I have completed my Intermediate in Punjab Group of Colleges with good grades. I have done my FSC in Computer Sciences. And I kept the computer subject because I was good at it.

**SKILLS**

Attention to Detail

Active Listening Skills

Customer Service

Building Customer Loyalty

Positive Attitude

Teamwork

Time Management

Interpersonal Skills

Complaint Resolution

Communication

Patience

Problem Solving

Organizational Skills

Critical Thinking Skills

Decision Making

Basic Math

Dependability

Flexibility

Friendliness

Product Knowledge

Cross Selling / Up-Selling

Bar Code Reader Equipment

Belt Conveyors

Cash Registers

Commercial Use Scales

Desktop Calculator

Desktop Computers

Electronic Funds Transfer Point of Sale Equipment

Fluid Regulators

Laser Printers

Magnetic Stripe Readers and Encoders

Packaging Compactors

Personal Computers

Security Cameras

Ticket Dispensing Machines