



HAMZA AHMAD

In an effort to make a career rather than a job, and to be part of an established organization where I can enhance my skills for the betterment of organization and my career to enhance my experience through working in a cutting edge environment like your esteemed organization .

Contact



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Wadi Al Safa 5, Dubai

Education

● MSC (Criminology)

University of Peshawar

2019-2022

● BA (Law & Political Science)

University of Peshawar

2017-2019

● DIT

Technical Board Peshawar

2020-2021

Computer Skills

- MS WORD
- MS EXCEL
- MS POWER POINT

Experience

● Hotel Reservationist

Hotel Grand

Jan 2023 - Sep 2023

Managed hotel reservations, ensuring accurate bookings, responding to guest inquiries, and providing exceptional customer service resulting in an average guest satisfaction. Assisted in developing and implementing new reservation policies and procedures to improve efficiency.

● Restaurant Shift Manager

Domino's Pizza

Oct 2021 - Jan 2023

Assigning team members with task to be completed each shift, properly resolving problems and troubleshooting issues, managing multiple projects as well as staff members.

● Cashier

Burger King

july 2019 - August 2020

Provided friendly and efficient customer service resulting in positive feedback from customers. Processed payments accurately and efficiently resulting in no discrepancies with the cash drawer. Maintained a clean and organised work area resulting in a more efficient workflow.

Language

English



Urdu



Hindi



Personal Project

THESIS TITTLE : "Role of City Patrol Police In Crime Prevention"