



# ABDUL FARID

CASHIER

## CONTACT

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Dubai International City

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## EDUCATION

2007 - 2010

RABINDRANATH TAGORE UNIVERSITY

- Bachelor of Business Administration - BBA

## SKILLS

- Cash Handling
- Teamwork
- Customer Service
- Mathematical Proficiency
- Effective Communication
- Observation
- Decision Making
- Multi Tasking

## LANGUAGES

- English (Fluent)
- Hindi (Fluent)
- Bengali (Fluent)
- Urdu (Fluent)

## PROFILE

Dedicated and results-driven cashier supervisor with 7 years of experience in the retail industry. Known for my exceptional leadership skills and ability to effectively manage cashier teams to ensure smooth operations and exceptional customer service. I thrive in fastpaced environments, adept at multitasking, and remain calm under pressure.

## WORK EXPERIENCE

### ● ALFARDAN EXCHANGE LLC FEB 2017 - JAN 2024

Customer Service Officer & Cashier

#### Key Responsibilities :-

- Welcomes customers by greeting them; offering them assistance
- Maintaining a positive, empathetic, and professional attitude toward customers at all times Handled and resolve customer complaints
- Multiple Currency Handling
- Bank Transfer Across World
- Undertake daily banking tasks
- Maintain safe custody all Cash

### ● Chennai Jewellers LLC March 2014 - Jan 2017

Sales Executive

#### Key Responsibilities :-

- Offer product recommendations and demonstrate features to customers based on their preferences and requirements.
- Utilize active listening skills to understand customer needs and effectively communicate product benefits and promotions.
- Handle customer inquiries, complaints, and returns promptly and professionally, striving to achieve customer satisfaction.
- Maintain a thorough understanding of the store's product offerings, including features, specifications, and pricing.
- Upsell and cross-sell additional products or accessories to enhance the customer's shopping experience and maximize sales revenue.
- Accurately process transactions, including cash, credit card, and electronic payments, using POS systems.
- Resolve customer issues tactfully and escalate complex concerns to the appropriate management personnel when necessary.

## REFERENCE

### Majed Junid

Alfardan Exchange LLC

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### Muhammad Yusuf

Chennai Jewellers LLC

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