



# Zaharah Nakatudde

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## CONTACT

 DUBAI, United Arab Emirates

 +971 58 933 2805

 kalungizaharah@gmail.com

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## SKILLS

- Till and cash handling
- Store merchandise stocking
- Refund and exchange processing
- Complaint handling
- Customer assistance
- Cash drawer balancing
- Cash register operation
- POS Systems
- Cash drawer management
- Mathematics
- Cash counting
- Basic accounting

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## PERSONAL DETAILS:

**Date of Birth / Age /** 08/07/1997 (27)

**Nationality:** Ugandan

**Marital Status:** Married

**Visa Status:** Working Visa

**Gender:** Female

**Passport:** A00285578

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## LANGUAGES

English

Fluent

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## PROFESIONAL SUMMERY

Committed and hardworking Cashier with 2 years of experience processing transactions and assisting customers. Dedicated to answering customer questions and resolving issues. Creative problem-solver capable of helping customers with various needs and getting support from managers for complex issues. Personable and responsible Cashier with 2 years of experience in retail and customer service. Solid team player with upbeat, positive attitude

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## WORK HISTORY

**Cashier** Feb 2022 - current

**Americana Food Company**- Dubai United Arab Emirates

- Handled cash and card payments with precision, maintaining customer confidentiality and discretion throughout.
- Resolved customer complaints and answered queries about store products.
- Educated customers on promotions, offers and special events to enhance product sales.
- Delivered outstanding customer care with proactive sales and listening skills.
- Reduced customer wait times through optimized checkout processes.
- Helped meet business needs by working extra shifts.
- Completed opening and closing procedures each day.
- Answered questions about store policies and concerns

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## EDUCATION

High School Diploma

Gombe S.S – Uganda

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## HOBBIES AND INTREST

- Sports
- Learning new skills
- Watching Movies
- Travelling

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## DECLARATION

I ZAHARAH NAKATUDDE hereby declare that all the information above is true and correct to the best of my knowledge and belief.