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**TYSON JOHN SAMUEL**

**CASHIER**

+971589040426 mailto:tysonjsamuel@yahoo.com

United Arab Emirates

**PROFESSIONAL SUMMARY**

Highly motivated Cashier cum sales support with over eleven years of experience in the insurance and nonbanking financial institutions. Proficient in cashier and sales support related works. I am seeking a role as an cashier cum sales support.

EXPERIENCE

Point of Sales Person

D2C Insurance Broking Pvt. Ltd. (Renewbuy) – Part Time

June 2022 – Present

* Handled sales transactions for various insurance products including General, Health, and Life insurance.
* Assisted clients with premium payments and ensured accurate transaction records.
* Supported the claims process with documentation and customer follow-up.

Sales Support Senior Associate

State Bank of India Life Insurance Company

April 2017 – December 2021

* Processed payments including premiums, surrenders, partial withdrawals, and maturity settlements.
* Handled cashiering duties while ensuring accuracy in receipts, invoicing, and financial transactions.
* Maintained customer records and financial data using CRM systems.
* Provided customer support and resolved service-related queries.
* Coordinated with internal departments for documentation and payment approvals.

Customer Service Executive

Muthoot Fincorp Ltd.

December 2016 – April 2017

* Managed day-to-day cash handling for loan disbursals, repayments, and money transfers.
* Processed transactions for gold loans, business loans, and foreign exchange services.
* Delivered excellent customer service and ensured timely service for walk-in customers.
* Maintained records of all financial transactions and supported general branch operations.

Relationship Executive

Muthoot Estate Investments

October 2012 – December 2016

* Managed deposit and withdrawal transactions, including renewals and closures.
* Handled cash collections, issued vouchers, and processed payment receipts.
* Maintained financial documents and reports in an organized manner.
* Delivered front-desk service, assisting clients with account-related inquiries.

**EDUCATION**

* ***Master of Arts, Economics, May 2018,*** Madras university
* ***Bachelor of Arts, Economics, November 2011,*** Mahatma Gandhi university

**SKILLS**

Customer service, POS, Cash handling, Math skill, Multitasking, Problem solving

 **PERSONAL DETAILS**

* Date of birth - 27/11/1990
* Nationality - Indian
* Marital Status - Married
* Visa Status - Residents visa
* Language - English, Malayalam