

Curriculum Vitae

BELJUNG GURUNG

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Abu Dhabi, U.A.E



Current I am seeking a position with a reputed department that offers a stable job and a better future which cares for each employee by ensuring career growth. I can assure you that if I am given the post I will do my best uphold quality standards and policies

PERSONAL DETAILS

❖ Father name	:	Nar Bahadur Gurung
❖ Nationality	:	Nepali
❖ Date of Birth	:	15 th /Jan/1987
❖ Marital Status	:	Married

CAREER OBJECTIVE;

EDUCATION AND QUALIFICATIONS ;

- **High Secondary Major English, Economic, Business Study, Accounting & Marketing In Nepal.**
- **In the year 2006**

KEY QUALIFICATIONS;

- **2+years extensive experience in the retail environment.**
- **Proven record of driving profitable sales through promotions and merchandizing.**
- **Highly Skilled in achieving store sales goals in a team-selling environment.**
- **In depth knowledge of building exceptional customer experience through engagement, attitude and service**

SPECIAL SKILLS;

- **Demonstrated ability to keep track of repeated customers, their likes and dislike and their contact information.**
- **Customer responses Proven ability to anticipate**
- **Negotiating commercial contracts and business agreements,**
- **High level of literacy in reading, writing, math and technology,**
- **Bilingual-English and Hindi,**

NOTABLE ACCOMPLISHMENTS;

- Achieved sales goals by 100% in the year 2013 by putting in place excellent selling techniques.
- Increased customer base by 30% during the year 2013 following excellence in customer services resulting in recurring business.

PROFESSIONAL EXPERIENCE

- Retail sale associates / Apparel L. L. C (Aeropostale)- Dubai UAE Nov 2012 Mall of Emirates.
- Assisted customers with product selection and queries.
- Presently working at ALSHAYA Group Company (Bath & Body works) as Senior sales, store incharge and Visual merchandiser since 2015.
- Investigated and resolved customer complaints.
- Set up store displays.
- Operated cash register as and when necessary.
- Managed shelf stocking and pricing activities.
- Handled inventory and stocks.
- Reviewed merchandize for quality and quantity.

ADDITIONAL CAPABILITIES;

- Available for flexible scheduling.
- Proven ability to listen actively and act quickly
- Proficient in responding to the range of shopping types.

Declaration:

I hereby declare that above mentioned details are correct to the best of my Knowledge and belief.

Beljung Gurung