

Curriculum Vitae

Santosh Kumar Jaiswal

**M.Sc. (Microbiology) | Head of Quality Control | BRCGS Issue 9| FSSC 22000| TQM| Organic Certification | Global GAP |
B.Sc. (Chemistry, Botany)**

Quality Exposure Product-Fresh Fruits and Vegetables, Herbs, Nutraceuticals, Superfoods, Pulses, Grain & Cereals, Edible Oils, Spices, Sweeteners, Flour, Dehydrated and Ready to eat product.

Quality Exposure area- Operational Quality Management, Supplier Management, Outsourced processing and quality Management, Product control, Process Control, By Product & Process loss Management and E-Commerce Quality Management.

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Summery:

More than 12-year successful Experience in Quality Control, Quality Assurance, Research & Development, Food Safety, QMS (Quality Management system), IA (Internal auditor), Lab Analysis of Agricultural Commodity (Organic and Conventional) in B2B and B2C category. USDA Organic, India Organic, Global GAP, EU, NOP, NPOP, BRCGS Food Safety issue 9 Certification and implementation, HACCP, HALAL India, ISO 22000:2018, Vedic Organic, FSSAI Certificate. APEDA, ECOCERT, ONECERT Transaction Certificate handing. Operational control of Plant (Production, Processing, Packing & Dispatch). Inventory tracking and update to management. Agriculture Lab setup, Resolving customer complaints, Traceability, Batch allotment, Food Safety, Online tracking, Ageing Report and escalate high ageing material. Organize internal Audit-GMP, GHP, FSSAI, Covid, Set up new quality matrix. Able to identify ways to reduce expenses without compromising quality. 4-year experience in Organic Certification, Transnet, Transaction Certificate issue, Audit organize, Organic documentation, Transaction Certificate documentation, Transaction Certificate coordination with supplier, customer and Transnet team.

Inward, Online, Outward Qualitycontrol, Food Safety Management, Food Manufacturing Practice (GMP)	Packhouse, Warehouse & Plan Management, Production, Processing control	USDA Organic, BRC, HACCP, HALAL, ISO 22000:2018, Vedic Certification
Root cause analysis, Error Analysis, Defect Tracking	SOP Development, Customer Satisfaction, Continuous improvement	Inventory Management, Cleaning & Maintenance
Resolving Customer Complain	Quality Matrix Development	Pest Control Management
Export -PQ Management	Compliance Management, Training & Development.	Dehydrated Product Management

Process improvement, Risk Management	Audits and Assessments	Key Performance Indicators (KPIs), Service level Agreements (SLAs)
Data analysis, Benchmarking, Documentation and reporting	Internal Audit-GMP, FSSAI, BRCGS	New Warehouse develop

Company Experiences:

TOTAL QUALITY MANAGEMENT (TQM) MANAGER
ORGANIZATION-SIMPLY FRESH PRIVATE LIMITED
DURATION-23 JAN 2023 TO TILL DATE
LOCATION-TELANGANA (ARJUNPATALA)

Responsibility

- Handling QC function of fruits and vegetable on Greenhouse and Packhouse label Harvesting- crop age, Brix, Chlorophyll content, Ethylene. Packing specification, MAP, Precooling.
- Prepared specification of Fruits and Vegetables.
- Set -up E-commerce specification, increase the acceptance quality and reduce the rejection (dump).
- Data analysis and trends to identify areas for enhancement and optimization.
- Minimize rejection in Fruits & Vegetables and take corrective action with the coordination of Sales team.
- Organize, Preparation, Handling and completion of Global GAP, GRAPS, BRCGS, ISO 22000, APEDA Certificate and addition of new Certificate.
- Sound experience in BRCGS issue 9, ISO22000 and Global GAP V5.2 requirement and implementation.
- Setup the regulatory requirement like- Label information (Nutritional fact, Art work, Legal metrology)
- Standardize the quality parameter, process improvement, minimize process loss etc.
- Hydroponic Crop quality knowledge-lettuces, leafy, Vine, Herbs and Nutraceuticals.
- Leading as a Quality head to regulate quality control and quality assurance activities during inward, outward and supply chain processes.
- Green House, Seed germination, Cocopeat, water nutrient media, irrigation, Pest detection, Preharvest Authorization, IPM (integrated Pest Management) knowledge.
- Strong knowledge of Certification renewal and upgradation like-BRCGS, Global GAP, ISO 22000, GMP, GHP, HALAL, KOSHER etc.

- All testing knowledge- MRL, Microbiological, Chemical, Physical with parallel of FSSAI and other certification agency.
- Strong knowledge handling and transportation of very less shelf-life crop.
- Packhouse knowledge -Fruits and Vegetable quality, sorting, grading, handling, storage condition.
- Coordination with the external auditor, implementation of audit requirements.
- Strong knowledge in F&V including quality parameter and Postharvest handling.
- Train and educate the internal team on quality standard and best practices.
- Coordination with the external lab for product analysis as per statutory requirement related to food and food safety standards.

ASSOCIATE QUALITY MANAGER
ORGANISATION-OUR FOOD PRIVATE LIMITED
DURATION-18 APRIL 2022 TO 22 JAN 2023
LOCATION-HYDERABAD (KANDLAKOYA)

Responsibility

- Raw material and finished good approval as per quality specification.
- Tracking of dead stock & Slow-moving items.
- To set up new Quality matrix & SOP for all product and roll in all Warehouse.
- Ensure health and safety rules and regulation are adhered.
- To set up new Warehouse and start all operations.
- Coordination with other department like Procurement and Dispatch for smooth functioning.
- Conduct training regarding food safety and Personal Hygienic.
- Quality Policies, Quality standard development, FSSAI License updation.
- Operational Machinery knowledge – Sortex Machine, Vivero shifter & Packaging Machine
- Monitoring of Personal Hygiene, Cleaning, sanitation & Pest control activity.
- Plan and perform annual mock recalls, Traceability etc
- Process loss, Nutritional information calculation, Machine cleaning and maintenance.
- Training of labors and food handlers, go down staff with respect to food safety.
- Closing Nonconformance if identified during audit.
- Maintain audit reports and update the same as per requirement.
- Coordination with marketing dept if any customer queries /

questionnaire /customer complaint received.

- Identify critical control points in the manufacturing process and specify sampling procedures to be used at these points as per food safety requirement.
- Coordination with external laboratory if required / technical clearance.
- Reject material / allot rework if product doesn't meet the requirement.
- Monitor performance of quality control systems to ensure effectiveness and efficiency.

ASSISTANT MANAGER QUALITY

ORGANISATION-TERRA FIRMA ORGANIC PRIVATE LIMITED

DURATION-12 JULY 2021 TO 17 APRIL 2022

LOCATION-HYDERABAD (SHANKARPALLY)

Responsibility

- Check day to day Quality of All type Salt (Rock Salt, Crystal Salt & White Salt) as per as Terra Green (TG) and Tata Consumer Product Limited (TCPL) standards before purchasing.
- Check day to day Online Process for Pulses, Flours, Spices, Oils, Sweeteners- Sealing integrity, Drop test, Primary and Secondary Package Printing, Weightsheet.
- Ensure Basic Hygiene, Food safety & GMP Requirements are complied with in Manufacturing.
- Ensure On-Line Product Quality Monitoring & Immediate action taken through Management to address any non-Conformity.
- Ensure Testing of Raw Material (RM) & Packaging Material (PM) as per standard sampling & Test Method with correct documentation.
- Regular verification of correct functioning of Critical process equipment like-Weighing Balance, Metal detector, Oven, Sieves & Magnets.
- TC data maintaining and follow up with supplier for pending TC and Quality clearance.
- Internal Audit- GMP, Covid, FSSAI.
- Coordination with external laboratory according to customer requirement.

ASSISTANT MANAGER OPERATIONS & QUALITY
ORGANATION-KILARU NATURALS PRIVATE LIMITED
DURATION-16 AUGUST 2018 TO 11 JULY 2021
LOCATION-HYDERABAD (MEDCHAL-MALKAJGIRI)

Responsibility

- Transaction Certificate issue, Batch allotment, Traceability, Processing Report, Stock statement.
- Processed day by day Order from Amazon, Flip card, Amazon Flex, Amazonseller Central.
- BRC, HACCP, ECOCERT documentation & audit facing.
- Inward, Online Process & Outward Quality Checking- Batch Printing, Sealing, Weighing, Line Clearance, Cleaning & Maintenance.
- Export- Container Booking, PQ Clearance, Container Cleaning certificate etc.
- Day to day updation of dispatch details traceability, Pending Order, stock availability.
- Pest Control Management for Organic & Conventional.
- Quinoa, Chia, Millet, Pumpkin, Sunflower, watermelon Quality knowledge
- SOP Development- Procedure for cleaning of unit and vehicle, Procedure for complaint handling, Procedure for handling doubtful product handling, Procedure for lot numbering system
- Register updation on daily basis- Inward / Outward (LR, INVOICE, TC, Reception check), Cleaning Record, Machine Cleaning, Vehicle Cleaning, Floor Cleaning, Processing (BMR), Complaint register
- Investigating causes of Quality problems and proposing solutions.
- Maintain up to date all Certification-Moisture meter, Metal detector, Weighing Machine, FSSAI, NOP and NPOP, HALAL etc.
- Implement all relevant Procedure describe in Quality Management System (QMS) and ensure compliance.
- Confirming quality as per invoice requirement. Verification of quality related documents in production department such as metal detector calibration & validation records.
- Lab testing experience (Moisture, Ash content, Adulteration etc.
- Maintaining fumigation activities like cocoon treatment.

SENIOR EXECUTIVE- QUALITY OPERATION ORGANATION-
MAHINDRA AGRI SOLUTIONS LIMITED DURATION- FROM-20
FEBRUARY 2014 TO 14 AUGUST 2018
LOCATION- MAHARASHTRA (LATUR)

Responsibility

- Check day to day Quality of Raw material as per as MQS standards before purchasing.
- Visit vendor place confirm quality and update to purchase team.
- Check quality of B2B & B2C as per quality standard set by Mahindra.
- B2B Brand Name- Premium, Special, Super,
- B2C Brand Name- NuPro
- To check quality of NuPro Specification- Moisture, Broken, damage, FM, weeviled, grain with Husk, Light Green, powder contain, seed count, Pouch- Pouch weight, Sealing Checking, Outer bags weight.
- Handled Processing unit of Chana, Tur and Masoor at Humnabad (Karnataka), Udgir, Latur (Maharashtra) and Katani (Madhya Pradesh).
- MTR, Sortex, Gravity, Dryer, De-Stoner, Seed Polishing machine knowledge.
- Tracking inventory and update to management time to time (Soft copy and Register).
- To develop new method to minimize the process loss and maximize Outturn.
- Maintaining of stock cards, inward, outward, Sale return, bags etc. register.
- Updating Ageing Report (Daily), and report to management escalate high ageing material.
- Counter sample tracking from raw form to customer end.
- Resolving Customer complain handling and grievance redressal.
- Quality Matrix creation and maintained at time of product development.
- Ensure that all QC's are following the SOP's & sampling done according to norms.
- Generation of daily weekly and monthly quality report.
- Quality test of material lying at store and daily generation of ageing report
- Proper co-ordination with transporter for arranging vehicle. Safely dispatch of material from warehouse.
- Tracking the price of all pulses and Soybean during Procurements.
- Maintaining quality of finish good at warehouse and mill. Timely fumigation and quality check to enhance shelf life.
- Maintain stock card & Quality card in Warehouse stock.
- Maintain stock inward and outward register
- Time to time calibration and keep record of Moisture meter and weighing balance etc.

Training:

- **FosTac (Food Safety Supervisor Certificate of Competence)** This is Certify that Santosh Kumar Jaiswal has successfully completed training in Manufacturing & COVID-Food safety Supervisor held and conducted by Digital skill Certification.

Roll No-AMACOVID203001976788

- **BRCGS Issue 9 Food safety Lead auditor course-** This is Certify that Santosh Kumar Jaiswal has completed and passed Global Standard for Food Safety Issue 9: Lead auditor.
Course Duration- 22nd Jul 2024 to 26th Jul 2024
Course deliver-Rajendra Patil

Special Award:

- Spot Cash award from Mahindra Agri Solutions Ltd. Santosh along with his team has maintained consistent quality levels on NuPro products. He is able to make difference to product by managing quality parameters set for NuPro in supply chain in Aug 2016.
- Spot Cash award from Mahindra Agri Solutions Ltd. Santosh has laid good initial foundation for NuPro product quality at the processing & packaging end. The management expects a similar and robust quality norms for the further 6 SKU's planned to be rolled in the month of May'2016. Wish you the very best.

ASSOCIATE-TESTING & CERTIFICATE
ORGANATION-NATIONAL COLLATERAL MANAGEMENT SERVICES LIMITED
DURATION- FROM-05 NOVEMBER 2012 TO 20 FEBRUARY 2014
PLACE-PARBHANI (MAHARASHTRA)

Responsibility

- Day to day Mandi visit and participate in Auction.
- Check Quality of raw material inward as per as TCL standard.

- Full control on production and processing and dispatch unit.
- Day to day maintain register of inward, outward, quality, bags, roll and stock.
- Set farmer procurement plan and check quality with negotiate in price.
- Warehouse management.
- Check quality of B2B & B2C as per quality standard set by TCL.
- Internal and External audit face in quality.

Instrument handled:

- Brix meter, Plant analyzer, Ethylene detector, Handy Moisture meter, Small weighing balance, Centrifugation machine, Precision divider Machine, Digital Varnier calibration, Hot Air Oven, Magnetic Stirrer, Autoclave, Microscope, Incubator, Laminar Air flow, Spectrophotometer etc.

Qualification / Diploma

- M.Sc. in Microbiology – 2011
- Post Graduate Diploma in Clinical Trial Management-2010
- B.Sc. in Chemistry, Botany – 2009
- HSC in Science – 2005
- SSC in Science - 2002

Personal details:

Date of Birth:	16/01/1988
Sex:	Male
Languages known:	Hindi, English, Marathi, Telgu
Marital Status:	Married
Father Name:	Ram Tirath Prasad
Mother Name:	Savitri Devi
Blood Group	B ⁺

Details as Required:

Current CTC- INR 10.80 Lakh, Current 80000/- Thousand Per month,
Expected CTC- INR 14.04 Lakh, Current 104000/- Thousand per month.

Best Regards,

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Santosh Kumar Jaiswal