

AMILA PRASAGITH

Profile

I am a self motivated person who likes to work hard and achieve good results. I enjoy learning new things and i am always keen to learn new skills and experiences. I am looking to being able to work with an employer and be of benifit to their company.



WORKING EXPERIENCE

Customer Service

Representative Thilakawarda groups
Srilanka

(2010 Present)

- Success Empathy.
- Empathy is the ability to understand another person's emotions and perspective.
- Problem solving.
- Being able to solve problems is key to customer service.
- Communication.
- Active listening.
- Technical knowledge
- Patience.
- Tenacity
- Adaptability.

Customer Service Team Leader

Thilakawardana Groups

(2014 Present)

- Care about employees.
- Share the organization's vision for the future.
- Communicate Provide training resources.
- Offer feedback Establish clear performance expectations.
- Develop a culture that retains great people.
- Troubleshoot

Airport Assistant

Representative - Tokyo Japan

(2016 Present)

- Handling guest arrival with pickup request and arrange the transportation.
- Assist with guest luggage as an when requests.
- Be present at all schedule d flight landing and assist incoming guests with baggage clearance and directing them to trance sport facilities.
- If the pickup is not arrange by the hotels then guest should be showing only to the recommended taxi or limousine..
- Escort the guest to the official car rental an deal with authorized car rental staff.



EDUCATION

- G.C.E. O/L Examination 2003
Buddhism **C**, Sinhala **C**, History **C**, Maths **S**, Science **S**, Music **S**, English **S**,
- G.C.E. A/L Examination 2006
Econ **S**, Business **C**, Account **C**, Genaral English**C**,
- Bachelor of Science in Hospitality Mangement (2nd Class Upper)
March 2007 to March 2010 has Completed the Bachelor of Science in Hospitality Mangement Course University of champagant, Maxico wich is recognized by the University grants Commission of Sri Lanka.

Contact

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Gampaha, Sri Lanka.

Personal Details

Name - **D. A. A. AMILA PRASAGITH**

Date of Birth - 01st April 1987

Nationality - Sri Lanka

Gender - Male

Civil Status - Married

Religion - Buddhism

Nic No - 199432100918

Passport No - N10032555

Hobbies

- Working out
- Swimming
- Playing Cricket

Language

- English ●●●●●
- Sinhala ●●●●●



OTHER QUALIFICATIONS

- Successfully completed 01 yar Japanese Language Course
- Successfully completed Basic Computer Course at TEC Sri Lanka, Gampaha Branch, Sri Lanka.
- I have 1 1/2 year experience as a Gym Instructor Participated Swimming competition in Sri Lanka
- Member of the College Cricket Team

EXTRA QUALIFICATION

- Life Serving and first aid training
- Computer basic Course

The facts set forth in my application are true and accurate for further details required regard my character and ability, I my refer to you.

Thanking you,
Yours faithfully,
D.A.A. Amila Prasagith