

SSOZI ABDUL WAHABUH



CONTACT

📍 Dubai, UAE 0000

☎ +971 55 4943550

@

saazziabdulwahabuh123@gmail.com

PERSONAL DETAILS

Marital Status : Single

Nationality : Ugandan

Gender : Male

Visa status: : Employment visa

SKILLS

- . Active listening
- . Point -of -sales system (pos)
- . Clear Communication skills
- . Problem solving
- . Ability to use positive language
- . Self control
- . Empathy
- .Objection handling

LANGUAGES

English fluent

OBJECTIVE

Highly motivated and experienced customer service Representative with a strong track record in resolving customer complaints and providing exceptional Service

EXPERIENCE

DULSCO (L.L.C) COMPANY

March 2023 - Current

CUSTOMER SERVICE REPRESENTATIVE, DUBAI

- . Handling inquiries, resolve complaints, and ensure a positive customer service.
- .Interacts with Customers to address their concerns, answer their questions and assist them with their needs.
- .Take ownership of customer issues
- .Collect prompt and accurate customer feedback
- .Responding to customer reviews.

SHERATON HOTEL

February 2019 - December 2022

GUEST SERVICE OFFICER, KAMPALA UGANDA

- .Managed incoming calls effectively using switchboard systems.
- .Greeted and checked-in guests promptly and professionally.
- .Take ownership of customer issues.
- .Fulfilling customer requests.
- .Actioned special requests to elevate guest stays.

EDUCATION

Uganda advanced certificate of Education

REFERENCE

Available upon request -