



# NIYAS RAHMAN

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Dubai, UAE

0551896676

Date of birth:16April 1999

Nationality: Indian

Permit:4236242

## Professional Summary

Organized and dependable candidate successful at managing multiple priorities with a positive attitude.Willingness to take on added responsibilities to meet team goals

## Skills

Strategic scheduling	Customer service
Manual handling	Route planning
Distance driving	Customer communication
Risk assessment	Complaint handling
Health and safety awareness	Service orientated
Vehicle inspection	Manual lifting
Route analysis	Road safety regulation knowledge

## Work History

03/2022 •Current

Courier Driver

***Speed Track Courier Ilc, DubaI, UAE***

- Maneuvered vehicles forloading and unloading.
- Used local road knowledge to achieve faster deliveries compared to previous averages.
- Maintained log of all deliveries and related information for reference and confirmation.
- Worked efficiently with focus to improve average delivery times.
- Maintained delivery vehicle clean and in safe operating condition.
- Responded to and resolving delivery-related complaints and concerns.
- Manually loaded and unloaded heavy parcels. safely lifting heavy objects.
- Maintained regular communication with route dispatchers to plan alternative routes in case of road obstructions.
- Located residential and commercial spaces quickly to meet delivery deadlines.
- Recorded required delivery documentation to maintain high levels of service efficiency.
- Operated delivery vehicles safety and in adherence with road safety regulations.
- Provided special care in delivering fragile and hazardous products.
- Collected and returned unwanted stock to storage.
- Received and recorded cash and card payments for delivered items. Applied detailed understanding of transportation laws and safety regulations in all aspects of work.
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## Education

03/2018 **Certificate of Higher Education, ~~High~~ Secondary Board, Kerala, India**

## Languages

Malayalam Native			
English	B2	Arabic	A2
Upper Intermediate		Elementary	
Hindi	C1	Tamil	C1
Advanced		Advanced	

