

MD YEASIN BHAYAN

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📍 Al Hudaiba, City Tower , Dubai UAE



OBJECTIVE

To work in any reputed organization with immense responsibilities, So that my situational and transformational leadership style, communicational, problem solving & customer handling skills can be utilized to bring a positive change in the organization.

EXPERIENCE

05/07/2019

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01/10/2021

Waiter

White House Hotel

Taking order from the customer with the hospitable way.

Serve The Food & Beverage to the guest .

Make follow up & Make the customer Happy must.

10/12/2021

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31/01/2024

Senior Front Desk Executive

Hotel Grand Circle Inn

Maintain All Reservation & Follow Up the check in & Check out.

Assist Guest for any query over the phone/ directly.

Maintain the payment process .

01/01/2016

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12/03/2019

Shift Manager

Pizza Hut

Managing all the critical situations in a hospitable way by using the best Method.

Strictly handle Food Safety procedures.

Motivate the team to achieve their goal.

13/12/2013

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01/01/2015

Cashier

Pizza Hut

Handling Cash with POS System .

Maintaining All Telephone Service & Customer Service .

01/01/2015

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31/12/2015

Waiter

Pizza Hut

Talking Dine in order & serve the right food to the right customer .

Make Customer Happy with the service & Food.

EDUCATION

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| 2016 | B.S.C In Health Technology University Of Dhaka Passed |
| 2010 | Higher Secondary School Certificate M A Hashem University College 2.90 |
| 2008 | Secondary School Certificate Chandpur Model High School 4.19 |

SKILLS

- Have Successfully completed 45 days LAS (Leading A Shift) Training Program about- Cleanliness & Food Safety, Product Quality, Shift Labor, Cash Control, Daily Inventory, Safety & Security, Basic HR, Emergency Situations, Customer Mania etc. under Transom Foods Limited, Dhaka-Bangladesh.
- Have successfully completed 150 Days Training to be Expert on Front of the House (Customer Service & Cash Department) And Back of the House/Kitchen (Dough, Make table & Pasta Department) under Transcom Foods Limited, Dhaka-Bangladesh.
- ❖ MS Word, MS Excel,Power Point Achieved 6 month Office Application Program training from Youth Development Training Institute Of Bangladesh.
- ❖ Graphics Design Adobe Photoshope, Illustrator , UI design From Bangladesh Institute Of Technology Management(BITM).

LANGUAGES

English Hindi Bengali



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