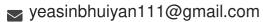
#### MD YEASIN BHAYAN









# **OBJECTIVE**

To work in any reputed organization with immense responsibilities, So that my situational and transformational leadership style, communicational, problem solving & customer handling skills can be utilized to bring a positive change in the organization.

## **EXPERIENCE**

05/07/2019 - 01/10/2021	Waiter White House Hotel Taking order from the customer with the hospitable way. Serve The Food & Beverage to the guest. Make follow up & Make the customer Happy must.
10/12/2021 - 31/01/2024	Senior Front Desk Executive Hotel Grand Circle Inn Maintain All Reservation & Follow Up the check in & Check out.  Assist Guest for any query over the phone/ directly.  Maintain the payment process.
01/01/2016 - 12/03/2019	Shift Manager Pizza Hut  Managing all the critical situations in a hospitable way by using the best Method.  Strictly handle Food Safety procedures.  Motivate the team to achieve their goal.
13/12/2013 - 01/01/2015	Cashier Pizza Hut Handling Cash with POS System. Maintaining All Telphone Service & Customer Service.
01/01/2015 - 31/12/2015	Waiter Pizza Hut Talking Dine in order & serve the right food to the right customer.  Make Customer Happy with the service & Food.

#### **EDUCATION**

2016	B.S.C In Health Technology University Of Dhaka Passed
2010	Higher Secondary School Certificate M A Hashem University College 2.90
2008	Secondary School Certificate Chandpur Model High School 4.19

#### **SKILLS**

- Have Successfully completed 45 days LAS (Leading A Shift) Training Program about-Cleanliness & Food Safety, Product Quality, Shift Labor, Cash Control, Daily Inventory, Safety & Security, Basic HR, Emergency Situations, Customer Mania etc. under Transom Foods Limited, Dhaka-Bangladesh. Have successfully completed 150 Days Training to be Expert on Front of the House (Customer Service & Cash Department) And Back of the House/Kitchen (Dough, Make table & Pasta Department) under Transcom Foods Limited, Dhaka-Bangladesh.
- ❖ MS Word, MS Excel, Power Point Achieved 6 month Office Application Program training from Youth Development Training Institute Of Bangladesh. ❖ Graphics Design Adobe Photoshope, Illustrator, UI design From Bangladesh Institute Of Technology Management (BITM).

### **LANGUAGES**

English Hindi Bengali

MD YEASIN BHAYAN