

Ahmed Mahmoud Ahmed Farrag

Dubai - UAE

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Personal Details

- Date of Birth : 01/02/1997
- Nationality : Egyptian

Summary

Hard-working with strong organisational skills. Achieves company goals through exceptional planning and prioritisation.

Experience

- **Al Masria Al Soudia for food Packing** July 2023 - March 2024
Store manager & Sales Executive
 - * Handling the customers who enter the store.
 - * Handling the customers complains.
 - * Monitoring the storing process.
 - * Responsibles of sales process & Achiving sales target.
- **PATROL READY TO WAER** January 2021 - January 2022
Sales Executive & Casher
 - * Greeting customers who enter the shop. Receiving and storing the delivery stock.
 - * Sell the product (Shirts -Pants – T-Shirts- jackets)Handling the customerscomplains.
 - * Responsible for achieving sales target.
 - * Being responsile for processing cash and card payement.
 - * Dealing with customer refunds

Education

- **Faculty of Information, Al-Azhar University**
Bachelor of Mass Communication Press and public in 2019, Grad: very good

Skills

- Customer Servic
- Visual merchandising
- Sales management
- Commission sales, Customer experience
- Relationship Management, Sales training
- MS Office, Data Entry, Powerpoint presentations

Interests

- Hobbies and Writing, Reading, Photography, Swimming

Courses

- * Sales & Marketing Courses
- * ICDL & video editing

Languages

- Arabic - Native
- English - Upper intermediate