

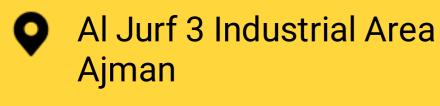
# Washington Takunda Nyikadziono

**Customer Service** 

## Profile



### +971526838572



## **Career objective**

Dedicated to exceeding customers' expectations by suggesting appropriate menu options and taking special orders that meet their dietary needs. Committed to bringing success to the team while remaining courteous and professional.

## Work experience

#### Waiter Chicken Inn Zimbabwe

06/01/2022 - 08/02/2023

Greeted customers and delivered product recommendations and menu presentations upon being seated.

Took orders and ensured prompt service, including refills and additional requests, throughout the dining experience. Brought over dessert menu towards end of visit to encourage additional service.

#### Waiter Ethos Restaurant

#### 10/05/2023 - 09/02/2024

provided excellent customer service to diners, taking orders, delivering food and drinks, and resolving any issues that arose. Handled cash and credit card transactions and balanced cash drawer at the end of each shift.

Worked as part of a team to keep the dining room clean and



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## Skills

**Customer Service** 

**Communication skills** 

**Problem Solving** 

**POS Operation** 

House keeping

organized during busy hours.

## Education

High School Diploma Victoria Secondary School 04/02/2020 - 11/11/2021

#### Diploma in Customer Servive Allisson Online courses 02/02/2024 - 04/04/2024

## References

Mr Shoko Chicken Inn Branch manager raymondshoko@gmail.com +263783114683

Mr Butler Waiter Supervisor agbutler@gmail.com +971526845673