



Washington Takunda Nyikadziono

Customer Service

Profile

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📍 Al Jurf 3 Industrial Area
Ajman

🎂 29 Dec 2002



♂ Male

Skills

Customer Service

Communication skills

Problem Solving

POS Operation

House keeping

Career objective

Dedicated to exceeding customers' expectations by suggesting appropriate menu options and taking special orders that meet their dietary needs. Committed to bringing success to the team while remaining courteous and professional.

Work experience

Waiter Chicken Inn Zimbabwe

06/01/2022 - 08/02/2023

Greeted customers and delivered product recommendations and menu presentations upon being seated. Took orders and ensured prompt service, including refills and additional requests, throughout the dining experience. Brought over dessert menu towards end of visit to encourage additional service.

Waiter Ethos Restaurant

10/05/2023 - 09/02/2024

provided excellent customer service to diners, taking orders, delivering food and drinks, and resolving any issues that arose. Handled cash and credit card transactions and balanced cash drawer at the end of each shift. Worked as part of a team to keep the dining room clean and organized during busy hours.

Education

High School Diploma Victoria Secondary School

04/02/2020 - 11/11/2021

Diploma in Customer Service Allisson Online courses

02/02/2024 - 04/04/2024

References

Mr Shoko
Chicken Inn Branch manager
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Mr Butler
Waiter Supervisor
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