



Czyra Andrea Gawat

Profile Summary

To secure a customer service role where I can apply my communication skills, problem-solving abilities, and passion for helping people to ensure customer satisfaction and support company growth.

Work Experience

Puregold Price Club (Supermarket) **Balanga Bataan, Philippines**

Customer Service/ Cashier/ Promodiser
September 2024 – April 2025

Key Accomplishments

- Assists in the opening and closing of the store
- Provided excellent customer support by answering inquiries, resolving complaints, and ensuring customer satisfaction.
- Maintained knowledge of products and services to offer accurate assistance and upselling when applicable.
- Operated cash register systems efficiently, processing cash, card accurately.
- Assisted customers with purchases, returns, and exchanges while maintaining a friendly and courteous demeanor.
- Balanced cash drawer at the beginning and end of shifts to ensure accuracy.
- Maintained cleanliness and organization of the checkout area.

Walter Mart (Supermarket) **Balanga Bataan, Philippines**

Promodiser
January 2024 – July 2024

Key Accomplishments

- Promoted and demonstrated products to attract customer interest and increase sales.
- Assisted customers in selecting products based on their needs and preferences.
- Ensured proper display, arrangement, and stock replenishment of merchandise.
- Monitored inventory levels and coordinated with stockroom staff for timely replenishment.
- Provided feedback on customer preferences and market trends to the sales team.

REFERENCES

Contact Information

- 📍 Al Barsha 1, Dubai UAE
- ☎ 052 2140679
- ✉ czyraandrea_dubai@yahoo.com

Personal Information

Nationality: Filipino
DOB: October 12, 2002
Marital Status: Single
Visa Status: Visit Visa

Education

Bataan Heroes College
Bachelor of Science in Criminology
Philippines
Attended: 2019-2021

**Technical Education and Skills
Development Authority (TESDA)**
Philippines
Bread and Pastry Course
Attended: 2023

Skills & Qualification

- Admin Support
- Customer Service
- English (Fluent)
- Microsoft Word, Excel and PowerPoint
- Creative & Able to work under pressure
- Team Player

Mark Jensen G. Montemayor

Retail Supervisor
Classic Fine Foods
+971 501389501

Larissa Talan

Admin cum Accountant
Odyssey Nursery Umm Suqeim
Admin-ummsuqeim@odysseynursery.com
+971559777615

Dianne Padernal

Accounting Officer
Blossom Nursery
Dianne.padernal@babiloueducation.com
+971565829378