

PROFILE

A self motivated, confident & hardworking individual with extensive knowledge in customer service. Possess effective communication skills & proficiency with multi tasking, Organized, detail oriented, and a self starter. Committed to increasing sales by providing customers with thoughtful consideration and support.

EDUCATION

BBA (BACHELOR OF BUSINESS ADMINISTRATION) DR.APJ ABDUL KALAM UNIVERSITY

11/2020 | INDIA

PROFESSIONAL EXPERIENCE

SEDDIQI HOLDING. AHMED SEDDIQI & SONS Dubai mall (WORLD SECURITY) CUSTOMER SERVICE | GUEST SERVICE | SECURITY

11/2021 – 01/2023 | Dubai, United arab Emirates

- Meeting and greeting customers who come to the store.
- Assisting the staff whenever shop is busy.
- Managing the queue.
- Ensuring the safety of employees & guest.

RELIANCE DIGITAL SENIOR CATEGORY CHAMPION | SENIOR SALES ASSOCIATE

01/2021 - 11/2021 | India

- Direct sales to successfully guide customers to items they're looking for and up-sell other products.
- Customer service to complete sales, resolve issues with returns or exchanges, and ensure that store visitors have a positive experience.

SKYWORTH/METZ ELECTRONICS SENIOR SALES ASSOCIATE

01/2017 - 01/2021 | India

- Customer service to complete sales, resolve issues with returns or exchanges, and ensure that store visitors have a positive experience.
- Cash management to handle customer transactions and balance cash drawers.

LG INDIA SALES ASSOCIATE

07/2016 - 10/2017 | India

- Cash management to handle customer transactions and balance cash drawers.
- Direct sales to successfully guide customers to items they're looking for and up-sell other products