

# DILSHAD.M



## CONTACT DETAILS

- +971-544 696 690 (UAE)
- Email:  
dilshaddilluz9895@gmail.com
- Dubai, UAE

## PERSONAL DATA

- Name : Dilshad.M
- Father Name : Noushad
- Date of Birth : 10/01/2001
- Sex : Male
- Nationality : Indian
- Marital Status : Single
- Religion : Muslim

## PASSPORT DEATILS

- Passport No : U8223085
- Date of Issue : 25/11/2020
- Date of Expiry : 24/11/2030
- Visa Status : Employment Visa

## LANGUAGES KNOWN

- English
- Hindi
- Malayalam
- Tamil

## **Career Objective:**

I would like to join an Organization that is driven to excellence and promotes professional development based on employee's efforts, loyalty and work ethics. To have an opportunity to work with a reputed organization and expertise to grow, develop and advance with the organization.

## **Educational Qualification:**

- **Higher Secondary School Education.**
- **Diploma in Mobile Phone & Smartphone Technology.**
- **Good Knowledge with MS Excel, MSWord, PowerPoint.**

## **Professional Experience:**

- **Company : Nesto Group.**  
**Designation : Storekeeper**  
**Period : Since last 02 Years to till date.**  
**Locations : Dubai – UAE**

### **Duties & Responsibilities**

- Keeping a record of sales and restocking the store accordingly.
- Managing and training store staff.
- Planning promotional campaigns for new products or specials.
- Ensuring that the store is kept clean and organized.
- Mediating any confrontations between staff and clients, and de-escalating the situation.

- **Company : 3G Mobile World.**  
**Designation : Technician & Salesman**  
**Period : 01 Years**  
**Locations : Kerala - India**

### **Duties & Responsibilities**

- Good Communication Skills.
- Attended to broken cell phones brought in by customers for repairs.
- Conducted analysis with the customers on how the cell phone broke down before proceeding with the repairs.
- Organized parts and components of various cell phone brands.
- Scheduled the repair timetable and informed customers when they can pick-up the unit.
- Assisted the technician in handling cell phone repairs

## **Declaration:**

I hereby solemnly affirm that all details provided above are true to the best of my knowledge and belief and that all the time, i shall carry myself in a manner that lends dignity to the organization and worthy enough of the person.

DILSHAD.M