

MARK JAMES F. YANZON

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OBJECTIVE

Seeking the role of department supervisor at your company. Where seven years of sales experience, team leadership, customer management, negotiation, and communication skills will be useful in developing effective client relationships and sales planning to drive revenue.

PERSONAL DATA

- ❖ Age : 33 years old
- ❖ Birthday : Sept. 23 , 1989
- ❖ Religion : Roman Catholic
- ❖ Height : 5'6"
- ❖ Weight : 83kg
- ❖ Marital status : Married
- ❖ Nationality : Filipino
- ❖ Language : Tagalog / English

EXPERIENCE

Spinney's Abu Dhabi LLC

Bakery supervisor / Dec. 2015 – Aug. 2023

- ❖ Being supervisor I'm the one who look over the department and giving a guidance of the staff what they need to do.
- ❖ Make sure the availability of the product is always maintain.
- ❖ The visual and the display in your department make sure its presentable and always attractive to the customer.
- ❖ I'm the one that make sure my staff following the S.O.P. of the company and making training about S.O.P.

Queen style cakes and sweets Dubai

Sales / Nov. 2011 – Feb. 2015

- ❖ Make sure my display is presentable before store open.
- ❖ Maintain the cleanliness of the store.
- ❖ Make sure the food is safe to serve to customer.

Ace hardware Philippines

Warehouse incharge / Aug. 2009 – Sept. 2010

- ❖ I'm the one who make sure what ever item customer buy its make sure is perfect condition.
- ❖ I'm the one who make order what the customer exactly need.
- ❖ I'm the one responsible of the storekeeping.

Jollibee Fast-food Philippines

Stock man / Dec. 2008 – Jul. 2009

- ❖ I'm the one responsible for all back up stock to make sure not happen the running out of stock.
- ❖ I'm the who will relieve staff if someone going on break

EDUCATION

COLLEGE

University of Makati

Undergrad – 1st semester / July - 2008

- ❖ Associate in customer service.

HIGHSCHOOL

Gen. Pio del pillar national High school / Mar. 2008

AWARDS AND ACKNOWLEDGEMENTS

- ❖ I got two multiple times awards of being a employee of the month.
- ❖ They always acknowledge me being a good team leader.