



# MUHAMMED FAISAL T K

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## OBJECTIVE

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A young & well dynamic person, seeking suitable placement in a healthy atmosphere, where my qualification & skills can be fully utilized. I am a self motivated with pleasing & friendly personality, self confident to get acquainted to the working atmosphere of your esteemed organization and to prove by ability.

## EXPERIENCE

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2017 -  
2018

- **DSE**  
Idea Network  
  
Sale  
Advertising and promotion  
Customer dealing  
Elevate complaints to management

2018 -  
2019

- **Sales**  
Jio Network  
  
Sale  
Customer dealings  
Ring up purchase  
Suggest and relevant upsells

2019 -  
2020

- **Service Engineer**  
VIDEOCONE DTH SERVICE  
  
Customer Service  
Support customers assistance Where am  
Understanding customer needs and concerns  
Provide technical support and assistance

2020 - On  
going

- **Shop Manager**  
Broasted Baith Al Jouf assistance  
  
Maintaing of shop  
Overseeing pricing and stock control  
Dealing with customers queries and complaints  
Inventory control  
Promoting optimal customers  
Supervising  
Greet and assist customers as they shop

## EDUCATION

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2017

- **B.COM (B A Economics)**  
University Of Calicut

2014

- **Plus Two**  
SMTGHSS Chelakkara

2012

- **SSLC**  
SMTGHSS Chelakkara

## SKILLS

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Ability to maintain cordial relation with colleagues and customers

100%

Ability to communication effectively and with conviction.

100%

Result oriented, hard working, devoted and self motivated.

100%

Ready to work under pressure and accept new challenges.

100%

## INTERESTS

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- Creativity
- Constantly Learning of Work
- Knowledge of Field
- Community involvement
- Volunteering
- Other interest : Sports and Social work

## LANGUAGES

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- Read - English, Arabic, Hindi, Malayalam
- Write - English, Arabic, Hindi, Malayalam
- Speak - English, Arabic, Hindi, Malayalam

## PERSONAL DETAILS

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- Date of Birth : 31-10-1996
- Marital Status : Single
- Nationality : Indian
- Religion : Muslim-Islam
- Gender : Male

## DECLARATION

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. I hereby declare that the above-furnished details are true to best of my knowledge and Belief