



MUHAMMED FAISAL T K

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OBJECTIVE

A young & well dynamic person, seeking suitable placement in a healthy atmosphere, where my qualification & skills can be fully utilized. I am a self motivated with pleasing & friendly personality, self confident to get acquainted to the working atmosphere of your esteemed organization and to prove by ability.

EXPERIENCE

2017 -
2018

- **DSE**
Idea Network

Sale
Advertising and promotion
Customer dealing
Elevate complaints to management

2018 -
2019

- **Sales**
Jio Network

Sale
Customer dealings
Ring up purchase
Suggest and relevant upsells

2019 -
2020

- **Service Engineer**
VIDEOCONE DTH SERVICE

Customer Service
Support customers assistance Where am
Understanding customer needs and concerns
Provide technical support and assistance

2020 - On
going

- **Shop Manager**
Broasted Baith Al Jouf assistance

Maintaing of shop
Overseeing pricing and stock control
Dealing with customers queries and complaints
Inventory control
Promoting optimal customers
Supervising
Greet and assist customers as they shop

EDUCATION

2017

- **B.COM (B A Economics)**
University Of Calicut

2014

- **Plus Two**
SMTGHSS Chelakkara

- **SSLC**
SMTGHSS Chelakkara

SKILLS

Ability to maintain cordial relation with colleagues and customers

100%

Ability to communication effectively and with conviction.

100%

Result oriented, hard working, devoted and self motivated.

100%

Ready to work under pressure and accept new challenges.

100%

INTERESTS

- Creativity
- Constantly Learning of Work
- Knowledge of Field
- Community involvement
- Volunteering
- Other interest : Sports and Social work

LANGUAGES

- Read - English, Arabic, Hindi, Malayalam
- Write - English, Arabic, Hindi, Malayalam
- Speak - English, Arabic, Hindi, Malayalam

PERSONAL DETAILS

- Date of Birth : 31-10-1996
- Marital Status : Single
- Nationality : Indian
- Religion : Muslim-Islam
- Gender : Male

DECLARATION

. I hereby declare that the above-furnished details are true to best of my knowledge and Belief